

2016 State of C.O.R.E.

performance measures

C.O.R.E. Mission Statement

Comprehensive Opiate Recovery Experience

RECOVERY WITH RESPECT

"Improving the lives of individuals through comprehensive opiate replacement services"

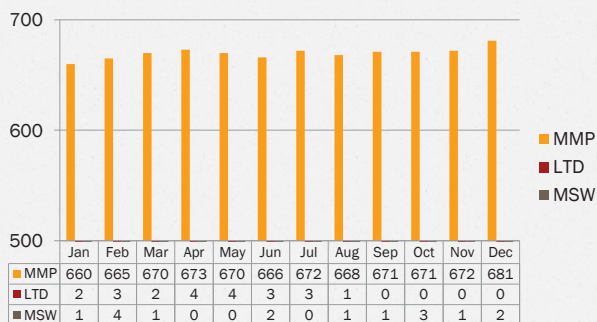
C.O.R.E. medical clinic is dedicated to maximizing patient outcomes by:

- o Helping each patient attain and maintain his/her highest quality of life
- o Treating opiate addiction with medically assisted treatment, group counseling, individual counseling, and case management services
- o Diagnosing, treating, and/or referring mental health disorders
- o Diagnosing, treating, and/or referring co-morbid medical problems
- o Reducing harm and stigma related to illicit drug use through education, counseling, and treatment
- o Educating our staff, patients, and the community on evidence-based drug treatment strategies and policies
- o Treating each patient with respect and dignity

C.O.R.E. medical clinic is dedicated to maximizing patient outcomes by:

- o Providing person- and family-centered services based on strengths, needs, abilities, preferences, and desired outcomes of the patient and family
- o Including the patient in the treatment planning process
- o Being ever vigilant to the risk of bias
- o Working on personal growth
- o Striving to treat all patients equally regardless of gender, race, ethnicity, cultural, religion, age, sexual preference, or related factors
- o Creating a positive and safe work environment for staff
- o Being sensitive to social and cultural factors that influence the patient (i.e. cultural competence)

2016 Census by Month



2012 – 2016 Average Dose

- o 7/1/2012 = 88.5 mg
- o 7/1/2013 = 87.7 mg
- o 7/1/2014 = 86.87 mg
- o 7/1/2015 = 86.73 mg
- o 7/1/2016 = 81.53 mg

2016 Site Demographics by Gender & Funding

<u>1/1/2016</u>	<u>12/31/2016</u>
55% Male	51% Male
45% Female	49% Female
64.67% Medi-Cal	55.20% Medi-Cal
16.62% Private Pay	14.06% Private Pay
18.71% Other	30.17% Other

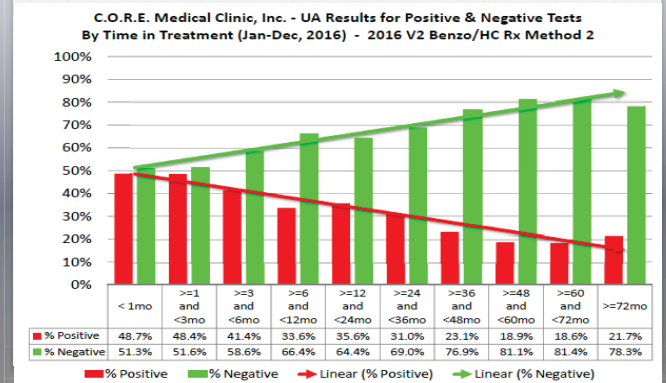
2016 Site Demographics Comparison

<u>1/1/2016</u>	<u>12/31/2016</u>
59.43% Caucasian	60.91% Caucasian
15.72% Hispanic	15.96% Hispanic
12.13% African-American	10.54% African-American
2.10% Asian	1.76% Asian
1.80% American Indian	1.46% American Indian
8.82% Other	9.37% Other

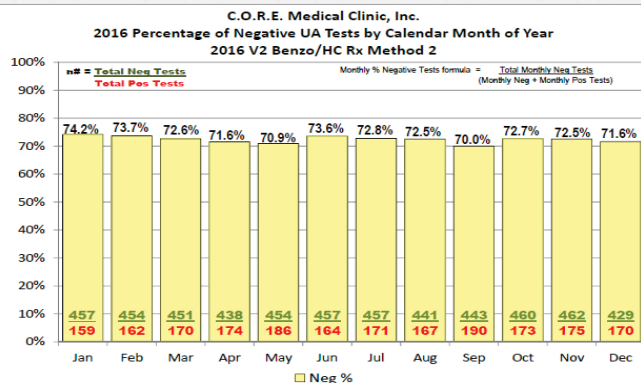
2016 Site Demographics Comparison by Age

<u>1/1/2016</u>		<u>12/31/2016</u>	
18-24	2.10%	18-24	3.08%
25-34	19.91%	25-34	22.40%
35-44	17.67%	35-44	19.33%
45-54	18.26%	45-54	19.04%
55-69	37.43%	55-69	32.36%
70+	3.89%	70+	3.22%

2016 UA by Month

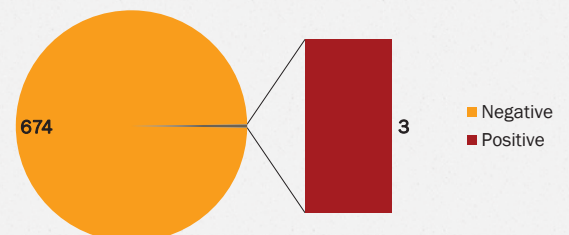


2016 UA by Month

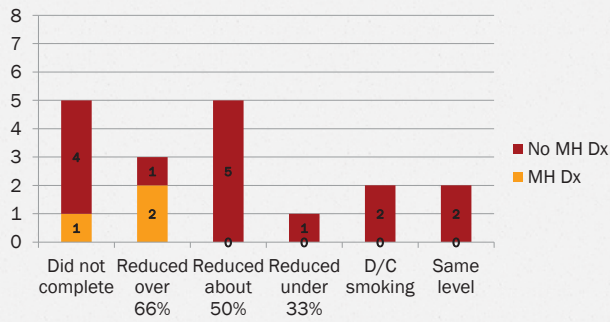


2016 Tb Tests

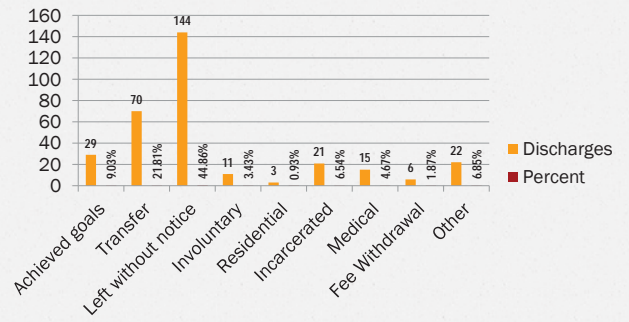
477 TB Tests



2016 Smoking Cessation



2016 Discharge reasons - ALL

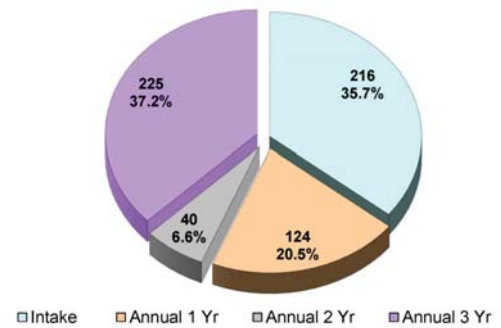


2016 Pregnancy Data

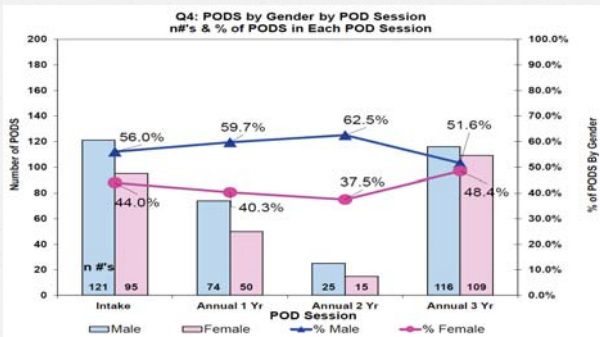
- o Deliveries = 8
- o Average Weight = 6 lbs 14 oz
- o Average Height = 18.40 inches
- o Average Dose at Delivery = 88.25
- o % Babies on Meds = 66%
- o Average Weeks Pregnant = 37.5
- o Average Days Baby Stayed in Hospital = 11.5
- o Negative Drug Screens at Delivery = 55%

2016 Total Number of PODS

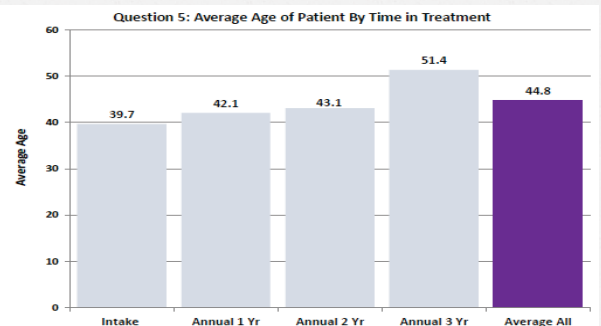
Q7: Total Number PODS & Percentage of Total By Time in Treatment



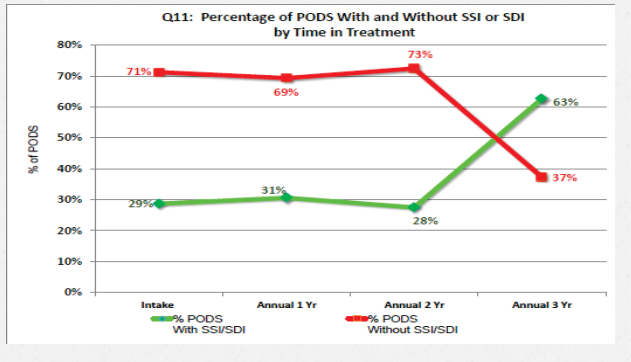
2016 PODS by Gender



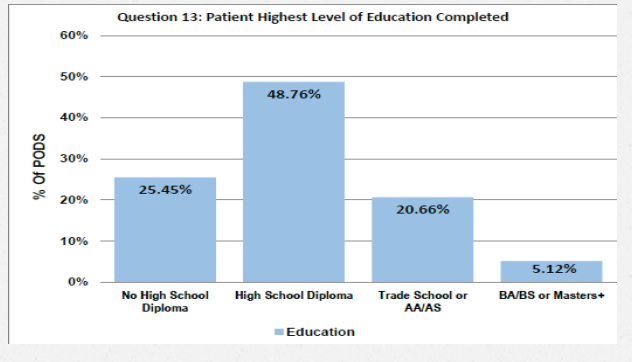
2016 Average Age by Time in Treatment



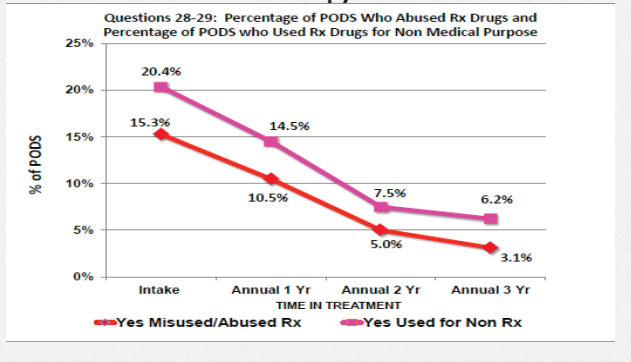
2016 SSI/SDI



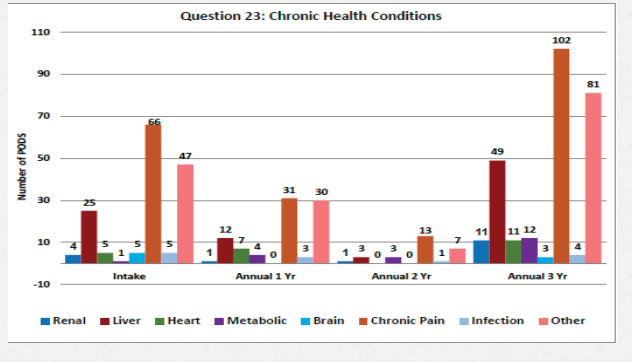
2016 Education



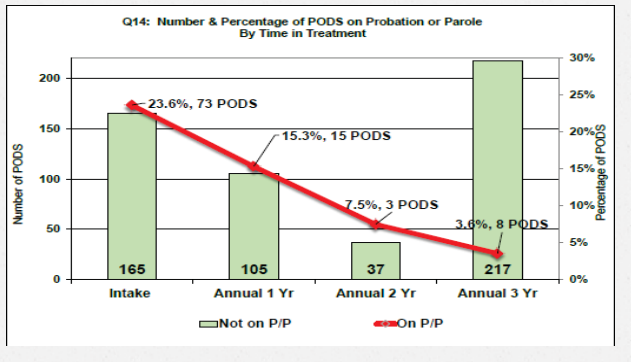
2016 Abuse & Misuse of Rx Drugs



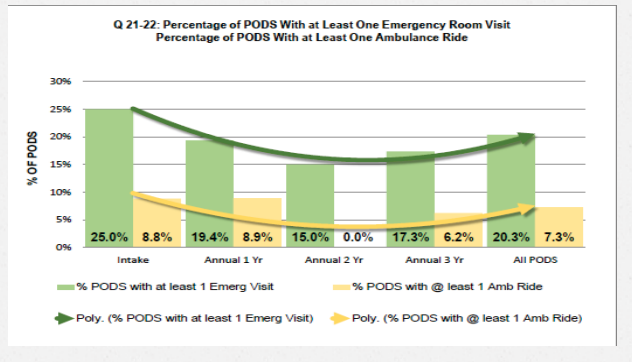
2016 Chronic Conditions



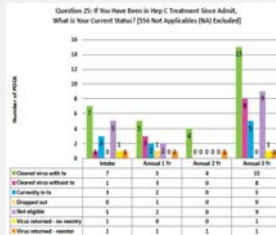
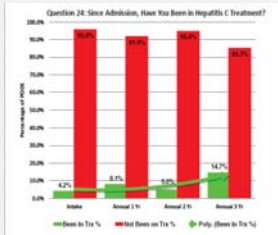
2016 Probation/Parole



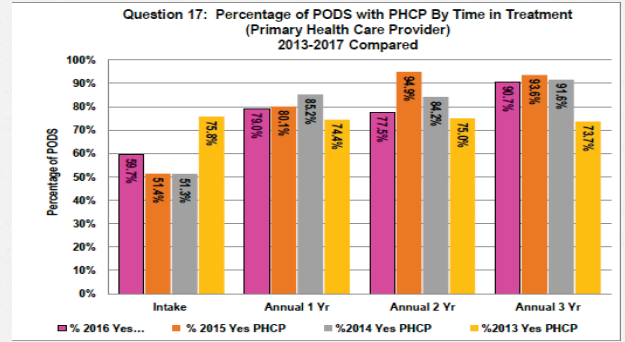
2016 Emergency Room Visits



2016 Hepatitis C



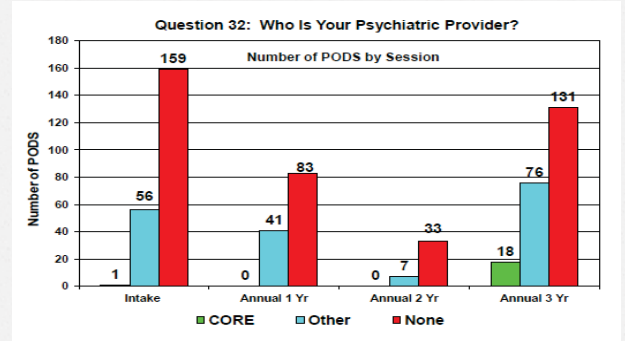
2016 Primary Health Care Provider



2016 Mental Health



2016 Mental Health Provider



2016 California Outcomes Measures System (CalOMS) Data

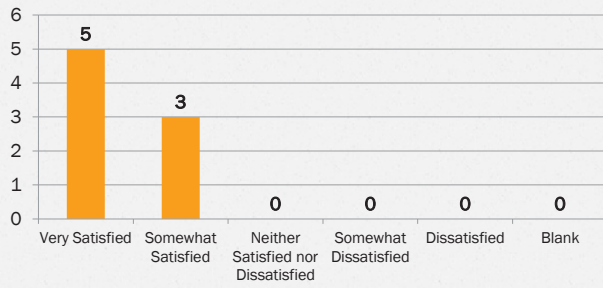
- o DISCHARGE DATA
 - o Patients left with satisfactory progress = 66%
- o ANNUAL UPDATE DATA
 - o Patients that used primary drug of choice in last 30 days = 9%
 - o Patients that used secondary drug of choice in last 30 days = 15%
 - o Patients that were arrested in last 30 days = 1%
 - o Patients that spent days in jail and/or prison in the last 30 days = 1%

2016 California Outcomes Measures System (CalOMS) Data

- o ANNUAL UPDATE DATA
 - o Patients that visited emergency room in last 30 days = 5%
 - o Patients that received emergency outpatient services for mental health in last 30 days = 3%
 - o Patients that stayed over 24 hours in a hospital or psych facility for mental health needs in last 30 days = 1%

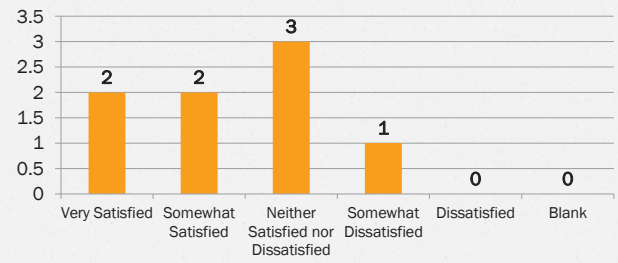
2016 Workplace Survey

A1: Overall, how satisfied are you with your job?



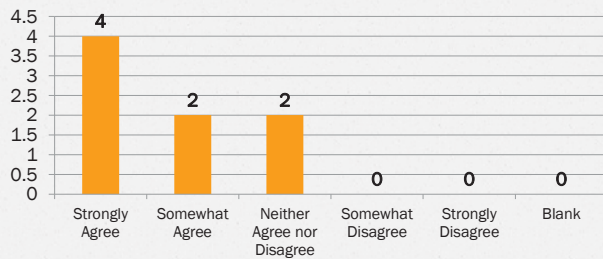
2016 Workplace Survey

A2: Compared with a year ago, how would you describe your current job satisfaction?



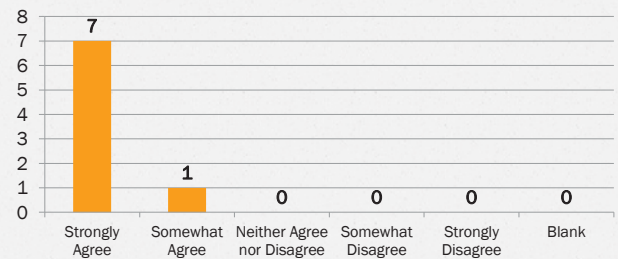
2016 Workplace Survey

B1: Company leadership has made changes which are positive for me.



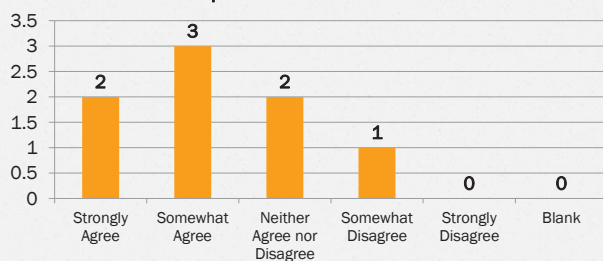
2016 Workplace Survey

B2: Company leadership is responding to important external issues.



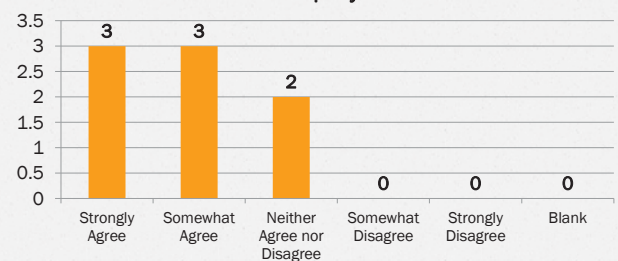
2016 Workplace Survey

B3: Company leadership is responding to important internal issues.



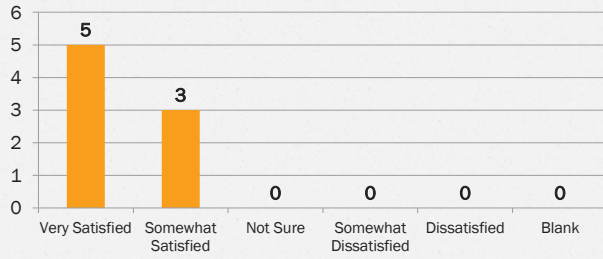
2016 Workplace Survey

B4: I am enthusiastic about the change in the company.



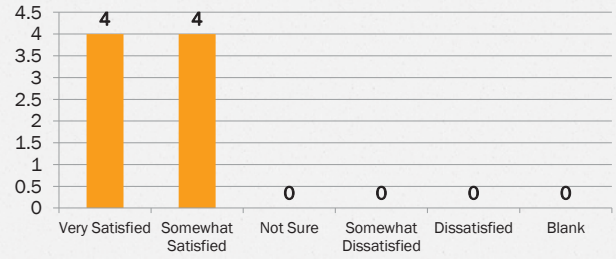
2016 Workplace Survey

C1: Are you satisfied that the leaders in your work environment are positive role models?



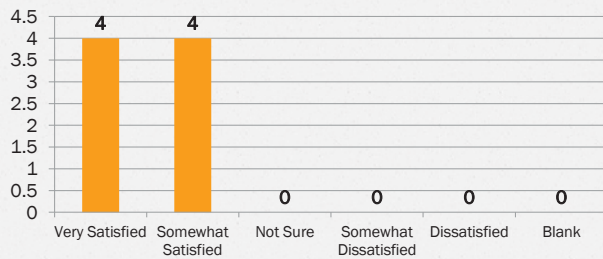
2016 Workplace Survey

C2: Are you satisfied that your views and participation are valued?



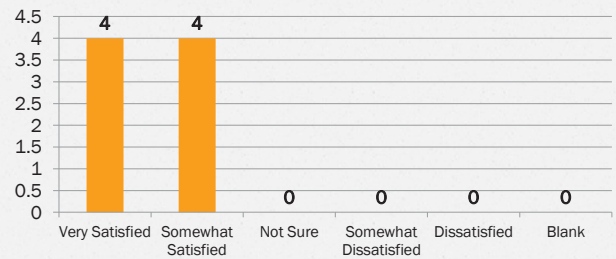
2016 Workplace Survey

C3: Are you satisfied with the morale and team work of your work environment?



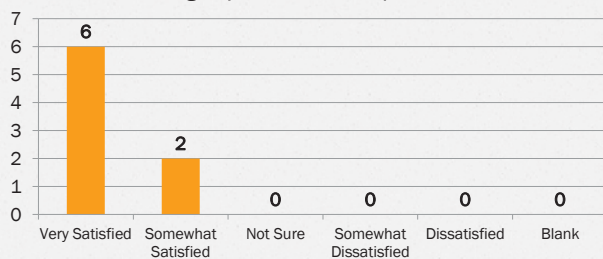
2016 Workplace Survey

C4: Are you satisfied with the professionalism of the people with whom you work?



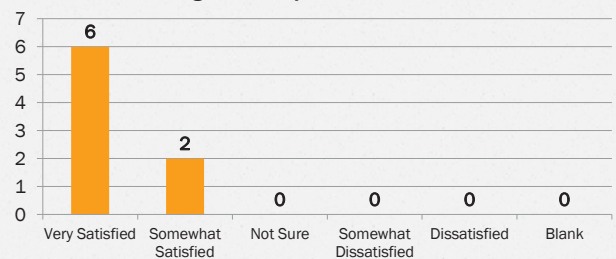
2016 Workplace Survey

C5: Are you satisfied that your work gives you a feeling of personal accomplishment?



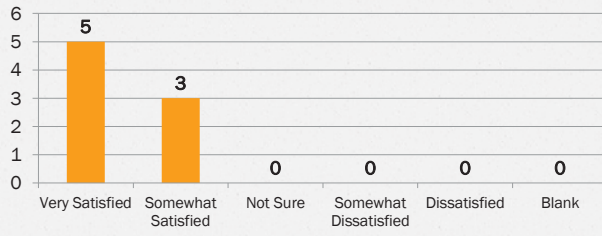
2016 Workplace Survey

C6: Are you satisfied that you receive appropriate recognition for your contributions?



2016 Workplace Survey

C7: Are you satisfied with your ability to maintain a reasonable balance between your personal life and your work life?



2016 Workplace Survey

C8: Are you satisfied with the company as a place to work?

