



C.O.R.E. MISSION STATEMENT

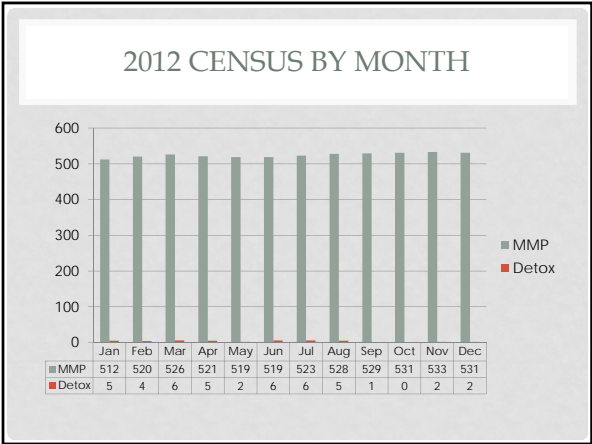
Comprehensive Opiate Recovery Experience

RECOVERY WITH RESPECT

"Improving the lives of individuals through comprehensive opiate replacement services"

- C.O.R.E. MEDICAL CLINIC IS DEDICATED TO MAXIMIZING PATIENT OUTCOMES BY:
- *Helping each patient attain and maintain his/her highest quality of life*
 - *Treating opiate addiction with medically assisted treatment, group counseling, individual counseling, and case management services*
 - *Diagnosing, treating, and/or referring mental health disorders*
 - *Diagnosing, treating, and/or referring co-morbid medical problems*
 - *Reducing harm and stigma related to illicit drug use through education, counseling, and treatment*
 - *Educating our staff, patients, and the community on evidence-based drug treatment strategies and policies*
 - *Treating each patient with respect and dignity*

- C.O.R.E. MEDICAL CLINIC IS DEDICATED TO MAXIMIZING PATIENT OUTCOMES BY:
- *Providing person- and family-centered services based on strengths, needs, abilities, preferences, and desired outcomes of the patient and family*
 - *Including the patient in the treatment planning process*
 - *Being ever vigilant to the risk of bias*
 - *Working on personal growth*
 - *Striving to treat all patients equally regardless of gender, race, ethnicity, cultural, religion, age, sexual preference, or related factors*
 - *Creating a positive and safe work environment for staff*
 - *Being sensitive to social and cultural factors that influence the patient (i.e. cultural competence)*



- 2009 - 2012 AVERAGE DOSE
- 7/1/2009 = 91.45 mg
 - 7/1/2010 = 91.38 mg
 - 7/1/2011 = 85.93 mg
 - 7/1/2012 = 88.5 mg

2012 SITE DEMOGRAPHICS BY GENDER & FUNDING

1/1/2012 (509 pts)	12/31/2012 (518 pts)
47.27 % Male	48.55% Male
52.55% Male	51.45% Female
76.47% Medi-Cal	78.23% Medi-Cal
22.75% Private Pay	21% Private Pay
0.78% Other	.77% Other

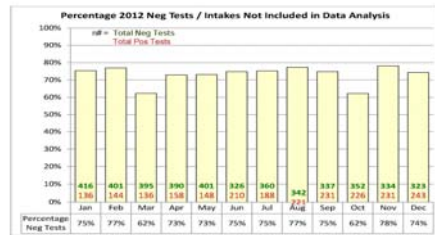
2012 SITE DEMOGRAPHICS COMPARISON

1/1/2012 (509 pts)	12/31/2012 (518 pts)
61.96% Caucasian	58.96% Caucasian
17.06% Hispanic	18.89% Hispanic
11.57% African-American	12.72% African-American
3.33% Asian	3.28% Asian
1.76% American Indian	1.73% American Indian
2.95% Other	4.42% Other

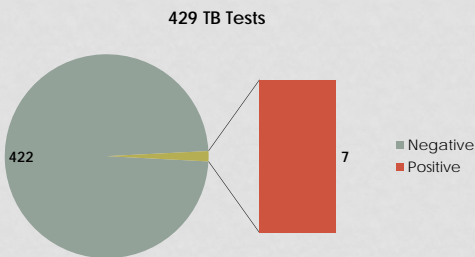
2012 SITE DEMOGRAPHICS COMPARISON BY AGE

1/1/2012 (509 pts)	12/31/2012 (518 pts)
18-24 2.75%	18-24 2.89%
25-34 15.88%	25-34 15.61%
35-44 14.91%	35-44 14.64%
45-54 24.90%	45-54 25.63%
55-69 38.44%	55-69 37.76%
70+ 2.95%	70+ 3.27%

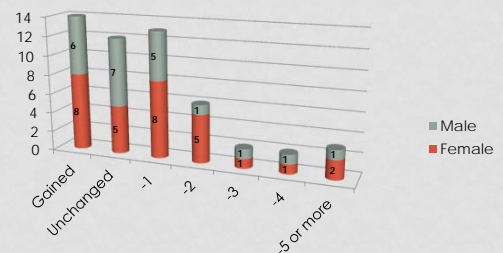
UA BY MONTH



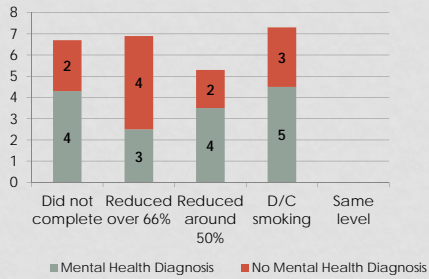
2012 TB TESTS



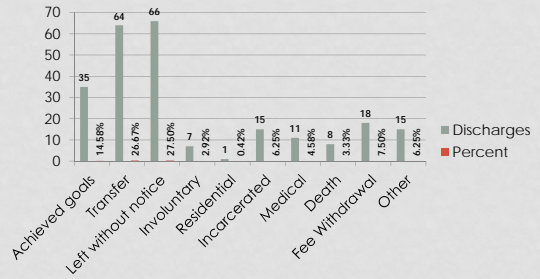
2012 BMI



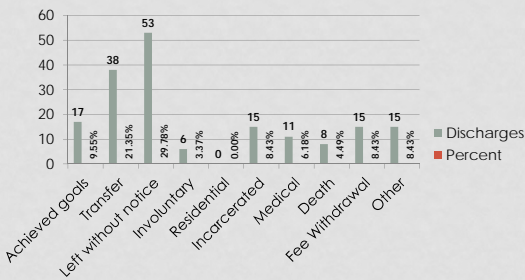
2012 SMOKING CESSATION



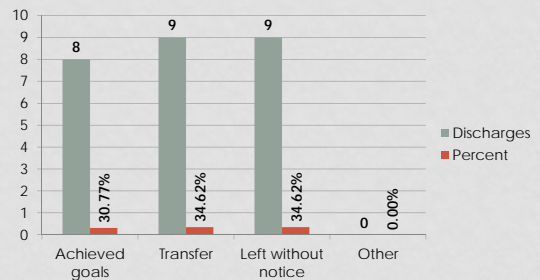
2012 DISCHARGE REASONS - ALL



2012 DISCHARGE REASONS - MMP



2012 DISCHARGE REASONS - MSW



2012 DISCHARGE REASONS - LTD

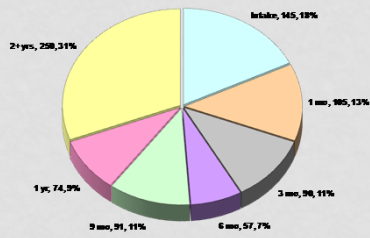


2012 PREGNANCY DATA

- Deliveries = 9
- Average Weight = 6 lbs 9 oz
- Average Height = 16.48 inches
- Average Dose at Delivery = 64
- % Babies on Meds = 44%
- Average Weeks Pregnant = 39
- Average Days Baby Stayed in Hospital = 19.5
- Negative Drug Screens at Delivery = 66%

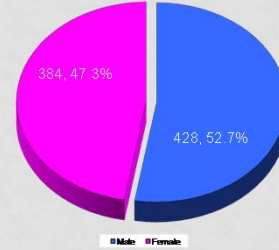
2012 TOTAL # OF PODS

Total Number PODS & Percentage of Total By Time in Treatment



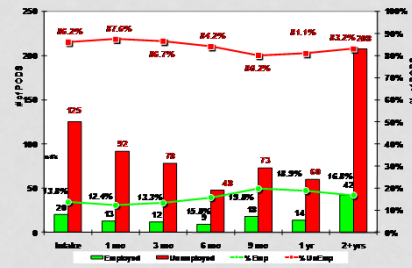
2012 PODS BY GENDER

PODS By Gender



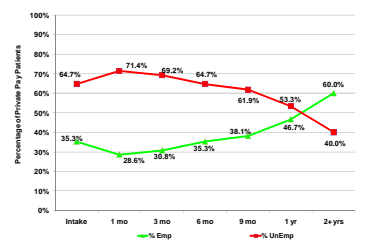
2012 EMPLOYMENT STATUS

Employment Status by Time in Treatment



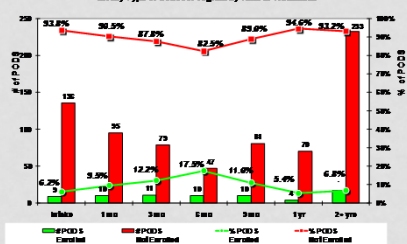
2012 EMPLOYMENT - PRIVATE PAY

Percentage of Private Pay Patients Employed/Unemployed by Time in Treatment



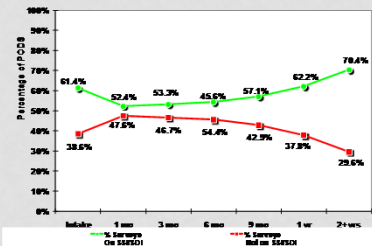
2012 ENROLLED IN SCHOOL

Number and Percentage of Patients Enrolled in Any Type of School Program by Time in Treatment

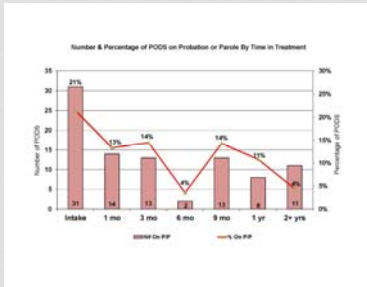


2012 SSI/SDI

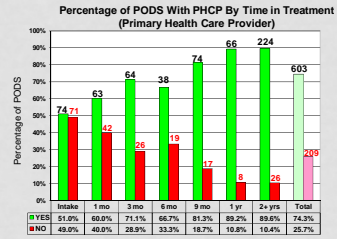
Percentage of Patients on SSI or SDI by Time in Treatment



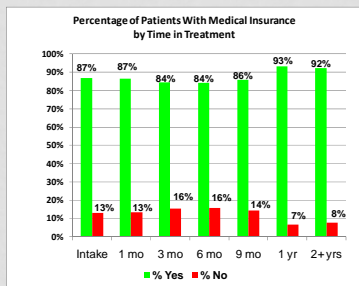
PROBATION/PAROLE



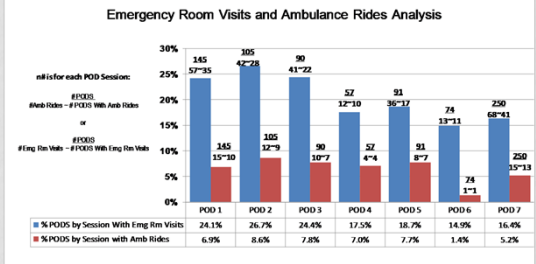
2012 PRIMARY HEALTH CARE PROVIDER



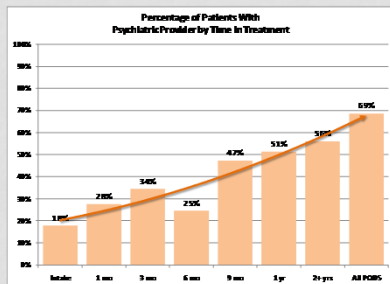
2012 MEDICAL INSURANCE



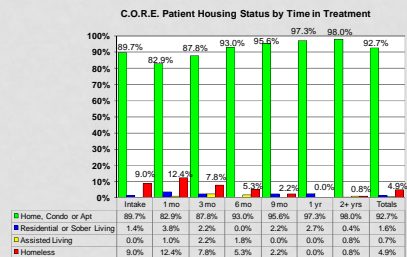
2012 ER VISITS/ AMBULANCE RIDES



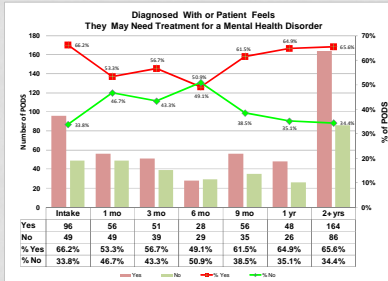
2012 % WITH PSYCH PROVIDER



2012 HOUSING



2012 MENTAL HEALTH



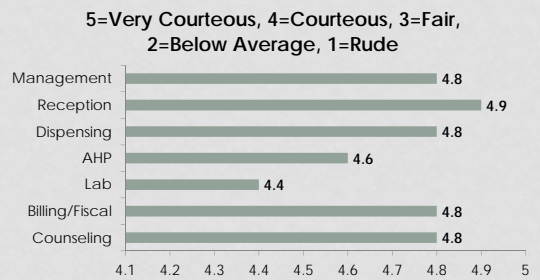
2012 CALIFORNIA OUTCOMES MEASURES SYSTEM (CalOMS) DATA

- DISCHARGE DATA
 - Patients left with satisfactory progress = 58%
- ANNUAL UPDATE DATA
 - Patients that used primary drug of choice in last 30 days = 9%
 - Patients that used secondary drug of choice in last 30 days = 8%
 - Patients that were arrested in last 30 days = <1%
 - Patients that spent days in jail and/or prison in the last 30 days = <1%

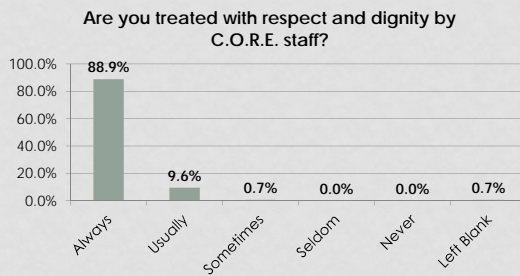
2012 CALIFORNIA OUTCOMES MEASURES SYSTEM (CalOMS) DATA

- ANNUAL UPDATE DATA
 - Patients that visited emergency room in last 30 days = 6.6%
 - Patients that received emergency outpatient services for mental health in last 30 days = 4%
 - Patients that stayed over 24 hours in a hospital or psych facility for mental health needs in last 30 days = <1%

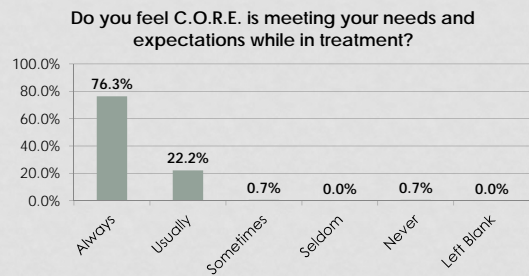
2012 PATIENT SURVEY - STAFF RATINGS



2012 PATIENT SURVEY

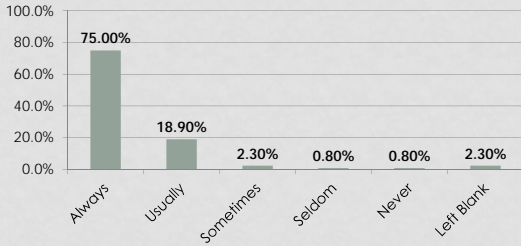


2012 PATIENT SURVEY



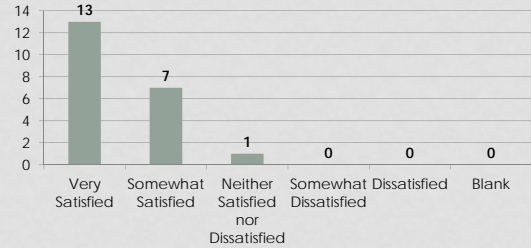
2012 PATIENT SURVEY

Do you feel your confidentiality is respected?



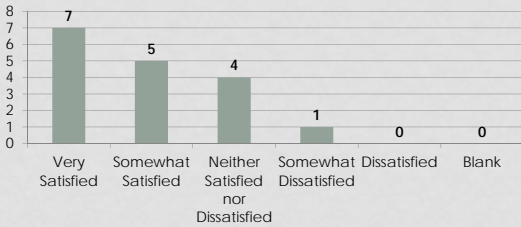
2012 WORKPLACE SURVEY

A1: Overall, how satisfied are you with your job?



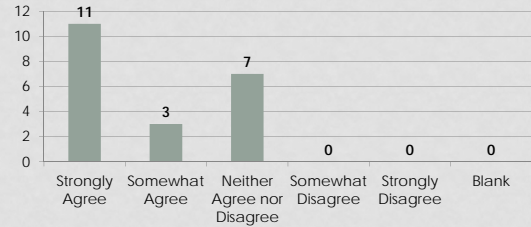
2012 WORKPLACE SURVEY

A2: Compared with a year ago, how would you describe your current job satisfaction?



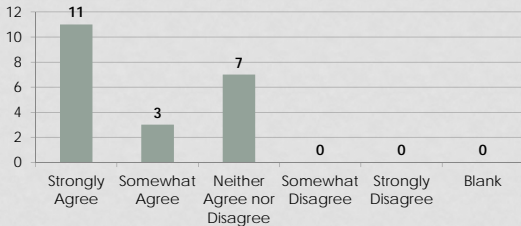
2012 WORKPLACE SURVEY

B1: Company leadership has made changes which are positive for me.



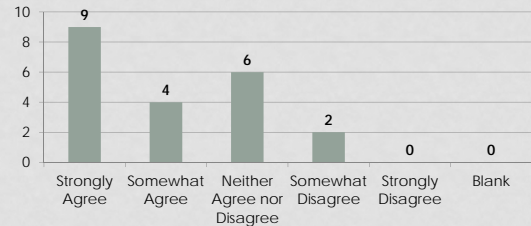
2012 WORKPLACE SURVEY

B2: Company leadership is responding to important external issues.



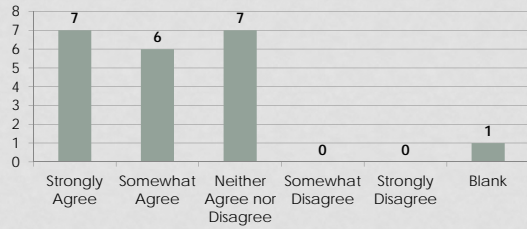
2012 WORKPLACE SURVEY

B3: Company leadership is responding to important internal issues.



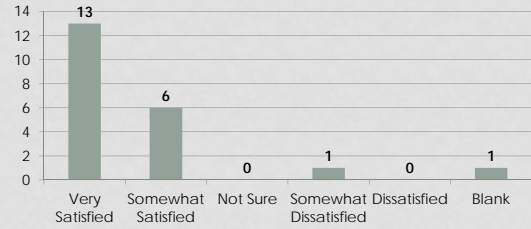
2012 WORKPLACE SURVEY

B4: I am enthusiastic about the change in the company.



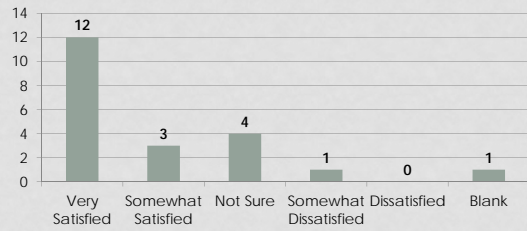
2012 WORKPLACE SURVEY

C1: Are you satisfied that the leaders in your work environment are positive role models?



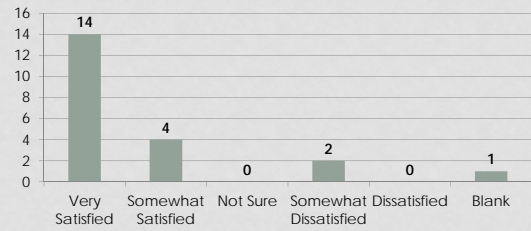
2012 WORKPLACE SURVEY

C2: Are you satisfied that your views and participation are valued?



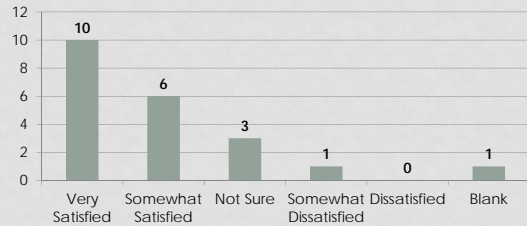
2012 WORKPLACE SURVEY

C3: Are you satisfied with the morale and team work of your work environment?



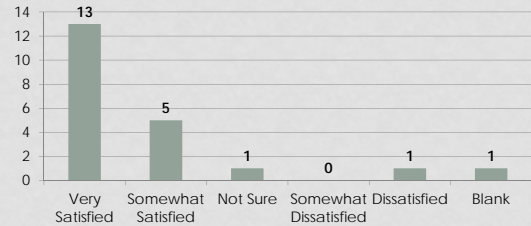
2012 WORKPLACE SURVEY

C4: Are you satisfied with the professionalism of the people with whom you work?



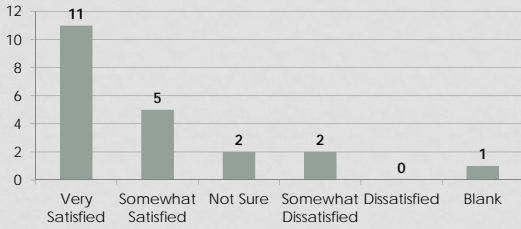
2012 WORKPLACE SURVEY

C5: Are you satisfied that your work gives you a feeling of personal accomplishment?



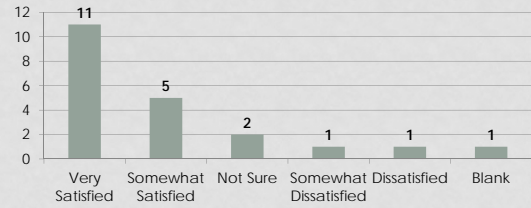
2012 WORKPLACE SURVEY

C6: Are you satisfied that you receive appropriate recognition for your contributions?



2012 WORKPLACE SURVEY

C7: Are you satisfied with your ability to maintain a reasonable balance between your personal life and your work life?



2012 WORKPLACE SURVEY

C8: Are you satisfied with the company as a place to work?

