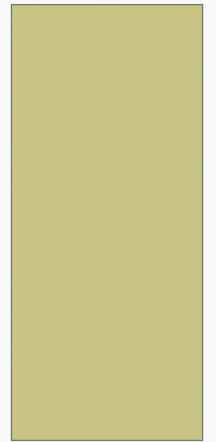


2012 STATE OF C.O.R.E.

PERFORMANCE MEASURES



C.O.R.E. MISSION STATEMENT

Comprehensive Opiate Recovery Experience

RECOVERY WITH RESPECT

“Improving the lives of individuals through comprehensive opiate replacement services”

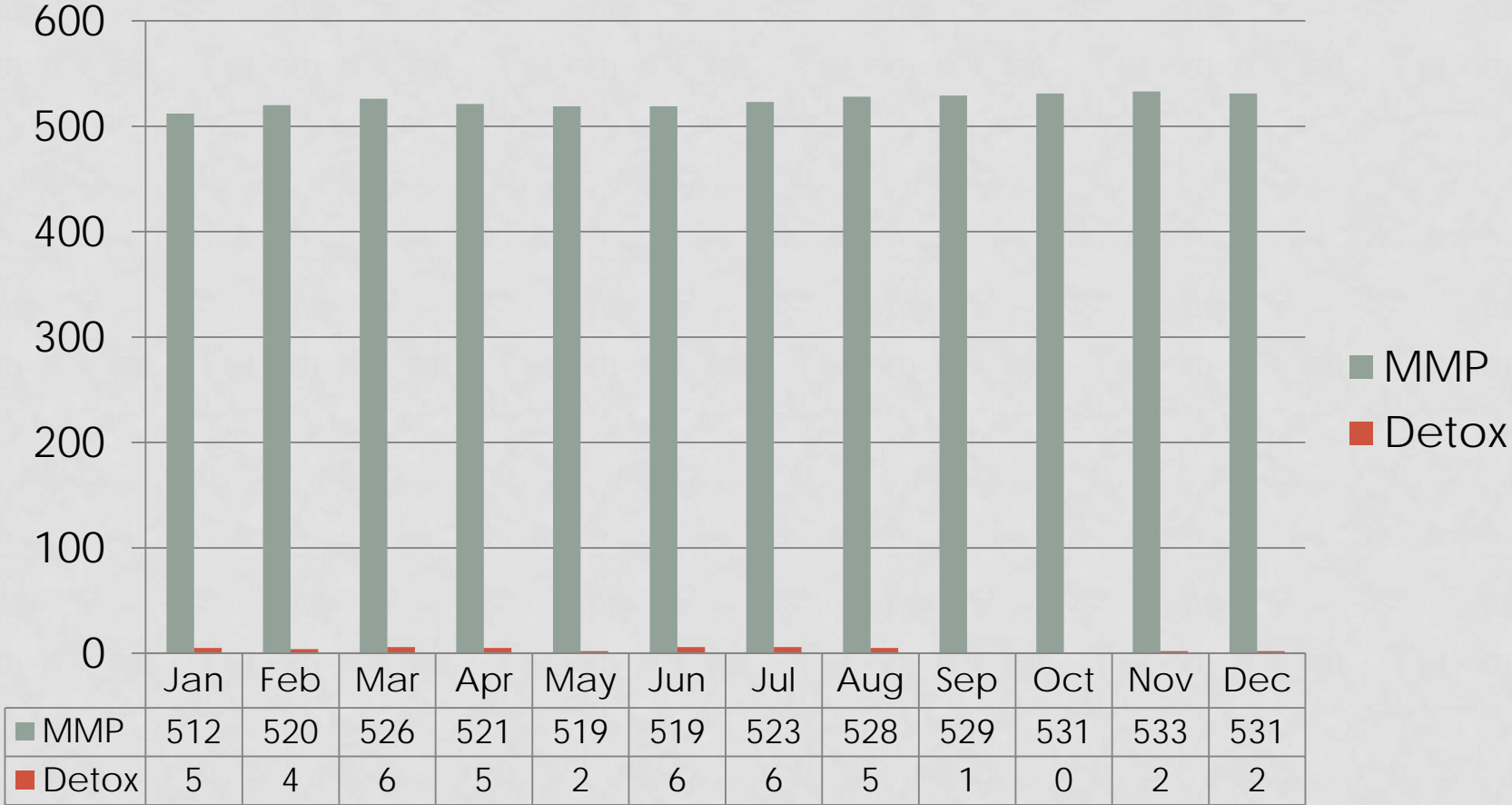
C.O.R.E. MEDICAL CLINIC IS DEDICATED TO MAXIMIZING PATIENT OUTCOMES BY:

- *Helping each patient attain and maintain his/her highest quality of life*
- *Treating opiate addiction with medically assisted treatment, group counseling, individual counseling, and case management services*
- *Diagnosing, treating, and/or referring mental health disorders*
- *Diagnosing, treating, and/or referring co-morbid medical problems*
- *Reducing harm and stigma related to illicit drug use through education, counseling, and treatment*
- *Educating our staff, patients, and the community on evidence-based drug treatment strategies and policies*
- *Treating each patient with respect and dignity*

C.O.R.E. MEDICAL CLINIC IS DEDICATED TO MAXIMIZING PATIENT OUTCOMES BY:

- *Providing person- and family-centered services based on strengths, needs, abilities, preferences, and desired outcomes of the patient and family*
- *Including the patient in the treatment planning process*
- *Being ever vigilant to the risk of bias*
- *Working on personal growth*
- *Striving to treat all patients equally regardless of gender, race, ethnicity, cultural, religion, age, sexual preference, or related factors*
- *Creating a positive and safe work environment for staff*
- *Being sensitive to social and cultural factors that influence the patient (i.e. cultural competence)*

2012 CENSUS BY MONTH



2009 – 2012 AVERAGE DOSE

- 7/1/2009 = 91.45 mg
- 7/1/2010 = 91.38 mg
- 7/1/2011 = 85.93 mg
- 7/1/2012 = 88.5 mg

2012 SITE DEMOGRAPHICS BY GENDER & FUNDING

1/1/2012 (509 pts)

47.27 % Male

52.55% Male

76.47% Medi-Cal

22.75% Private Pay

0.78% Other

12/31/2012 (518 pts)

48.55% Male

51.45% Female

78.23% Medi-Cal

21% Private Pay

.77% Other

2012 SITE DEMOGRAPHICS COMPARISON

1/1/2012 (509 pts)

61.96% Caucasian

17.06% Hispanic

11.57% African-American

3.33% Asian

1.76% American Indian

2.95% Other

12/31/2012 (518 pts)

58.96% Caucasian

18.89% Hispanic

12.72% African-American

3.28% Asian

1.73% American Indian

4.42% Other

2012 SITE DEMOGRAPHICS COMPARISON BY AGE

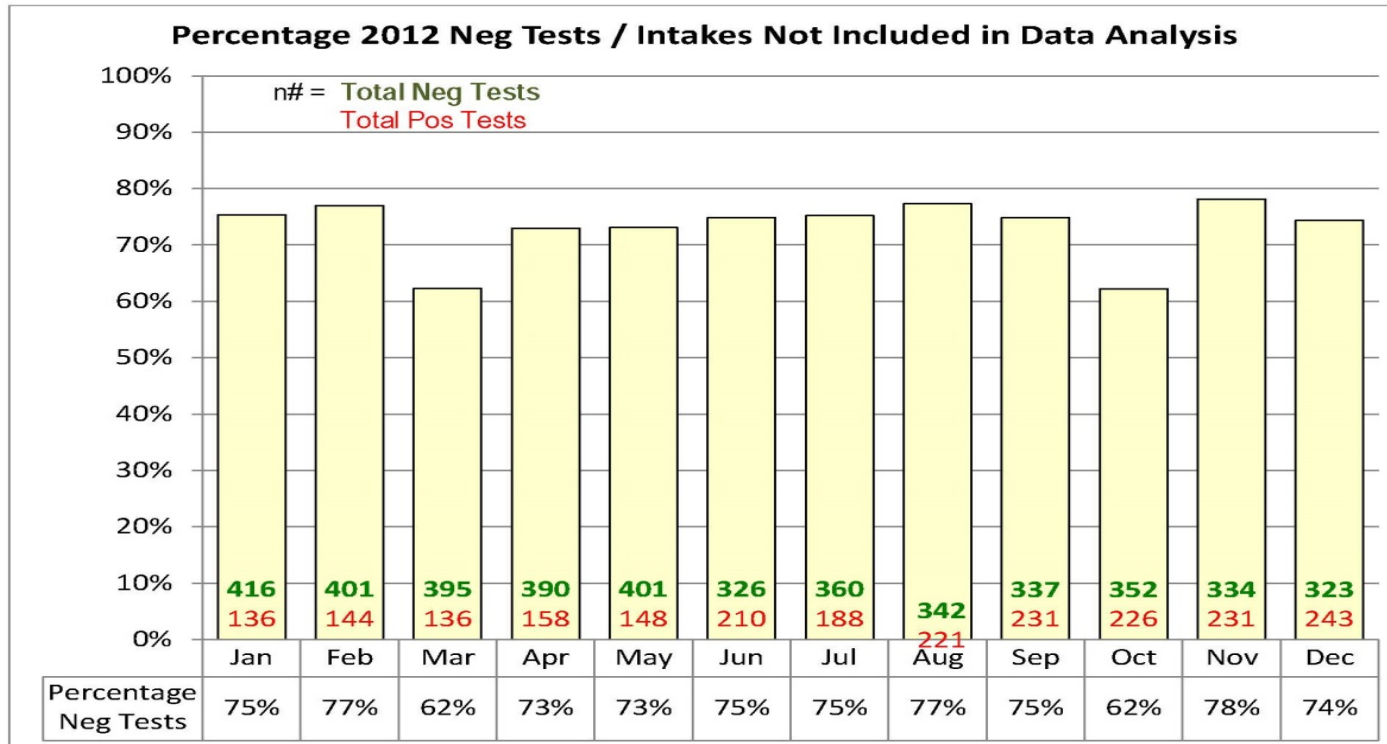
1/1/2012 (509 pts)

18-24	2.75%
25-34	15.88%
35-44	14.91%
45-54	24.90%
55-69	38.44%
70+	2.95%

12/31/2012 (518 pts)

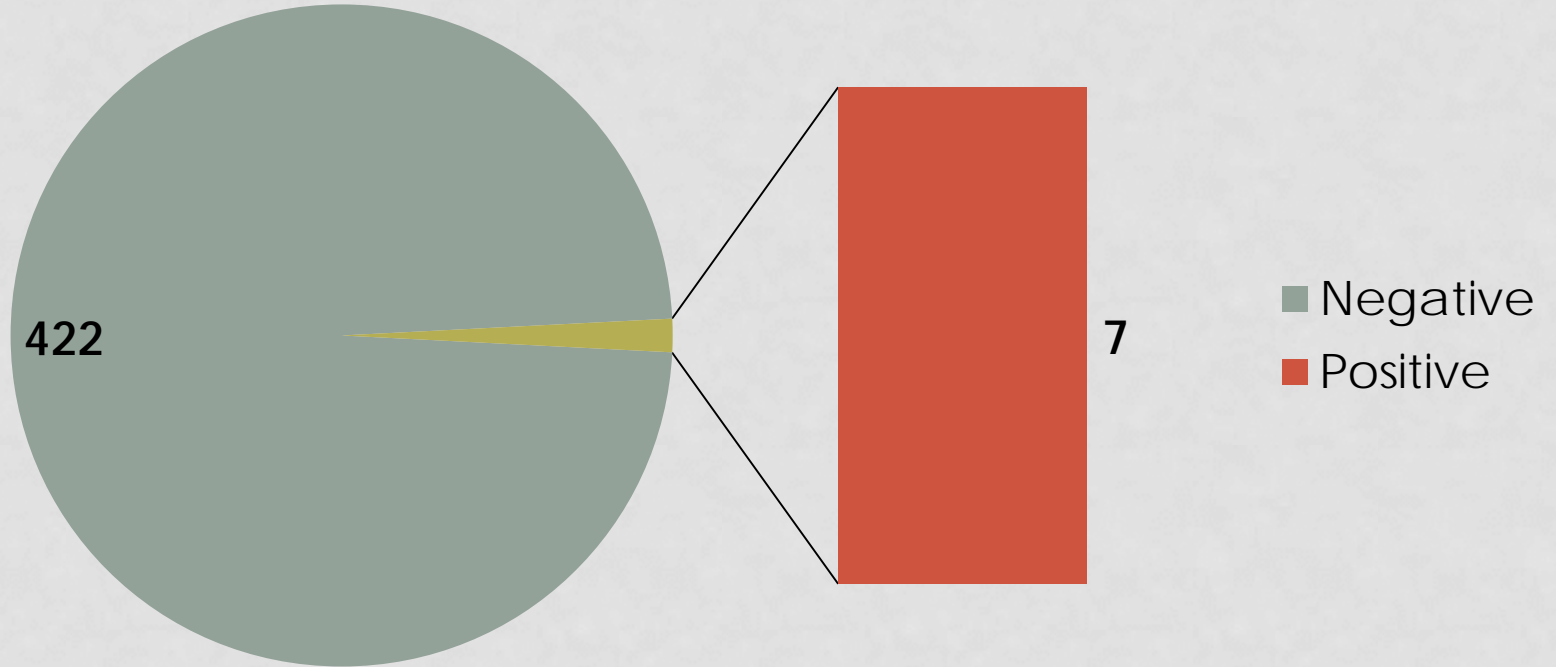
18-24	2.89%
25-34	15.61%
35-44	14.64%
45-54	25.63%
55-69	37.76%
70+	3.27%

UA BY MONTH

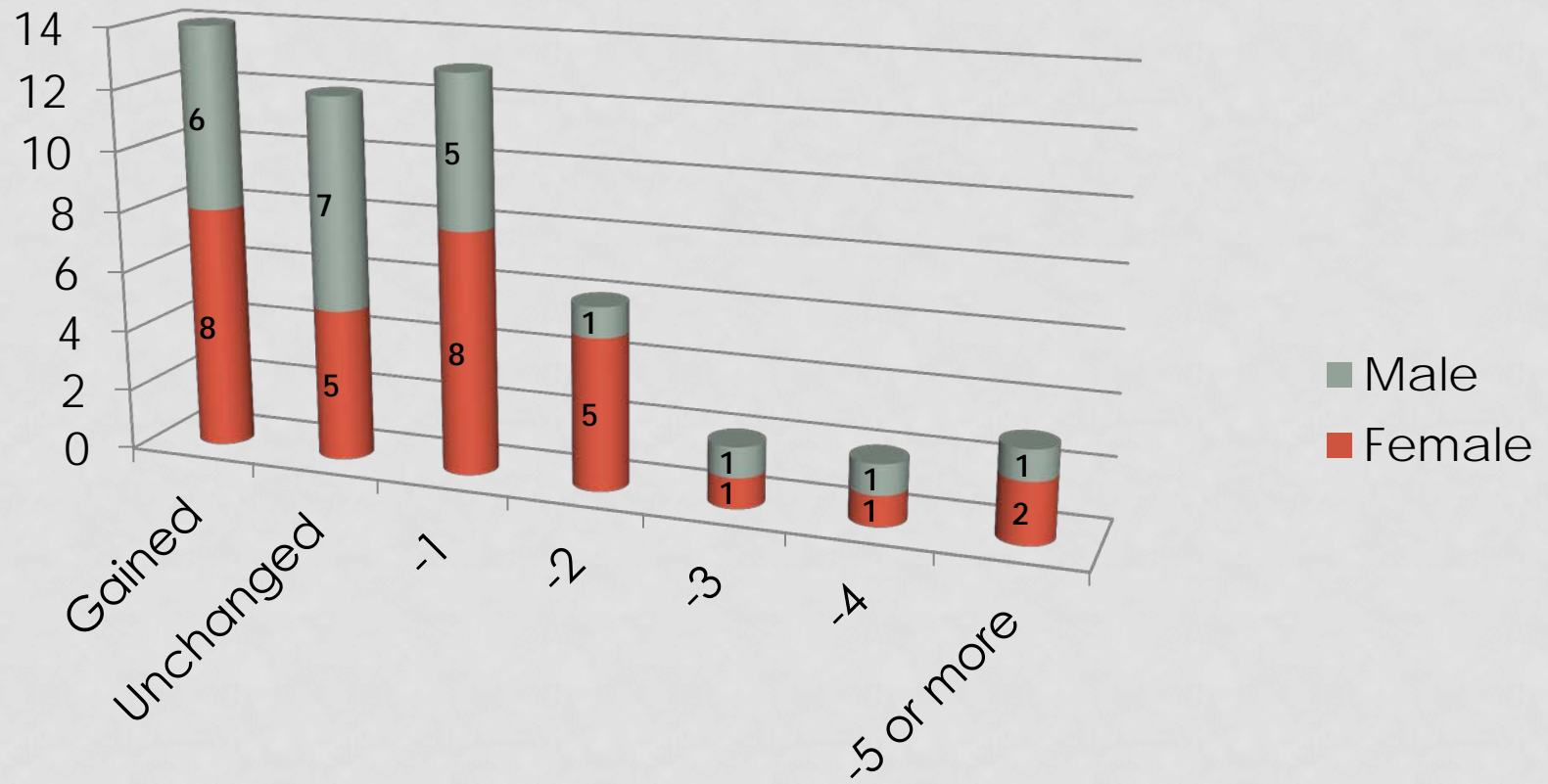


2012 TB TESTS

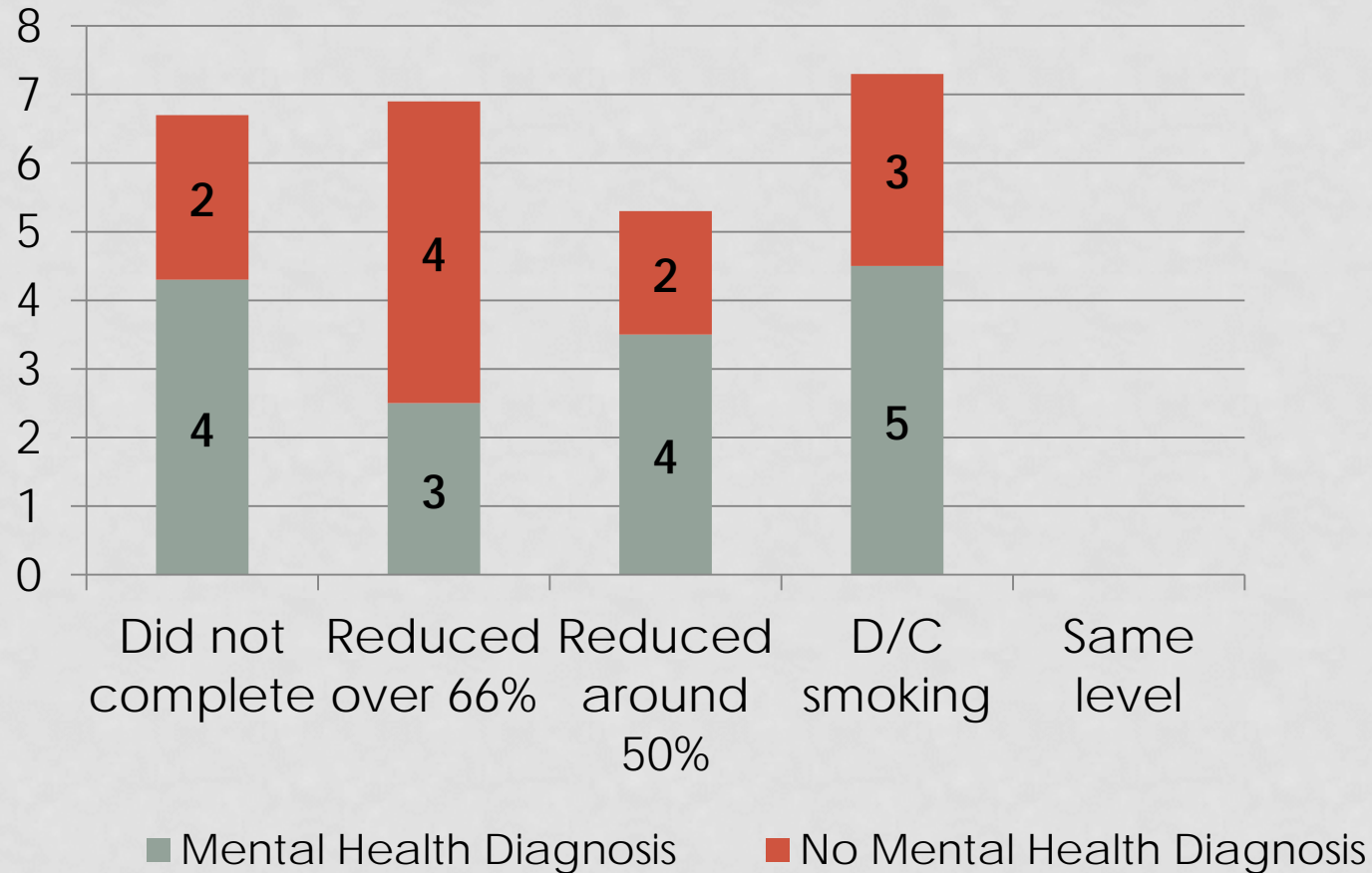
429 TB Tests



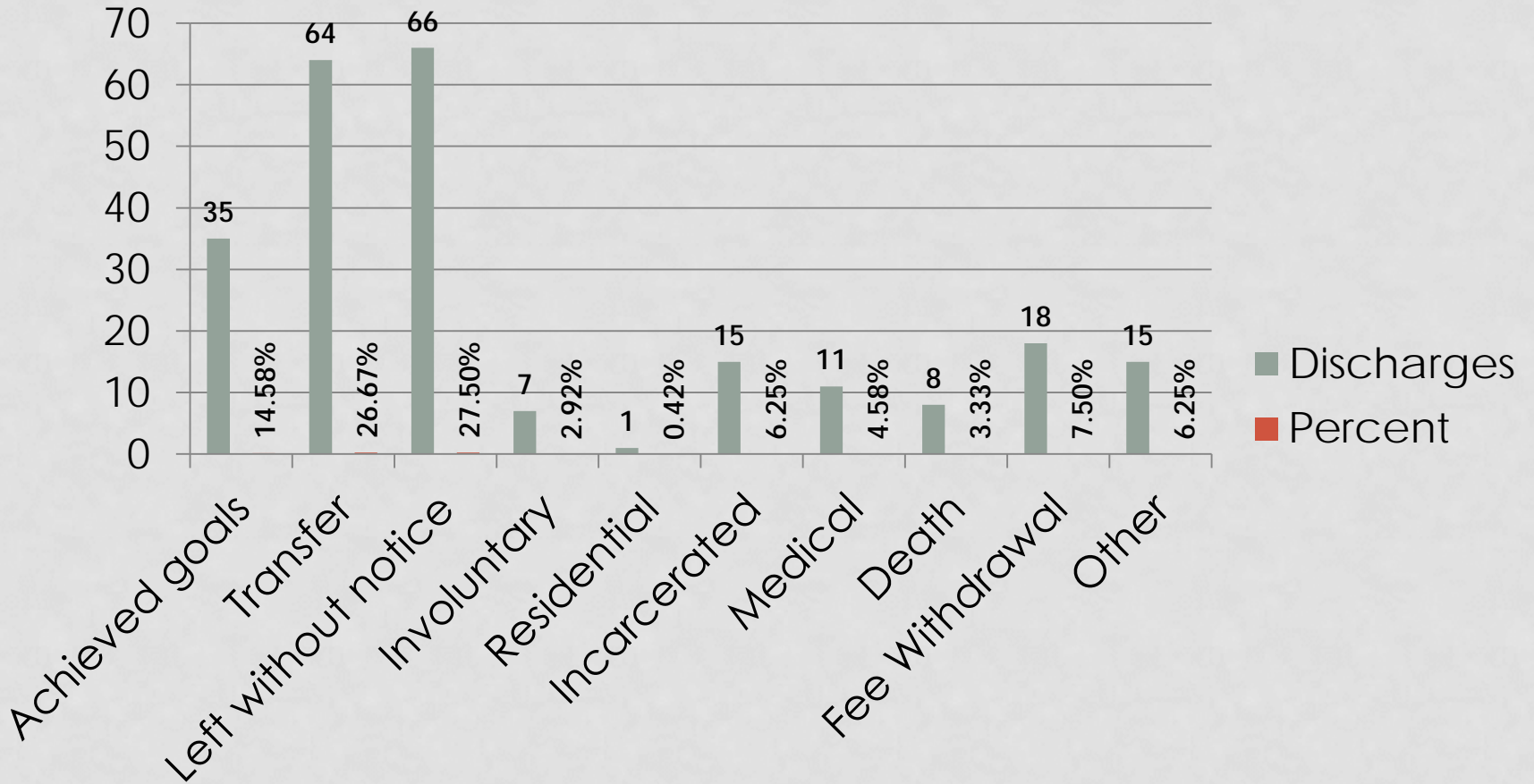
2012 BMI



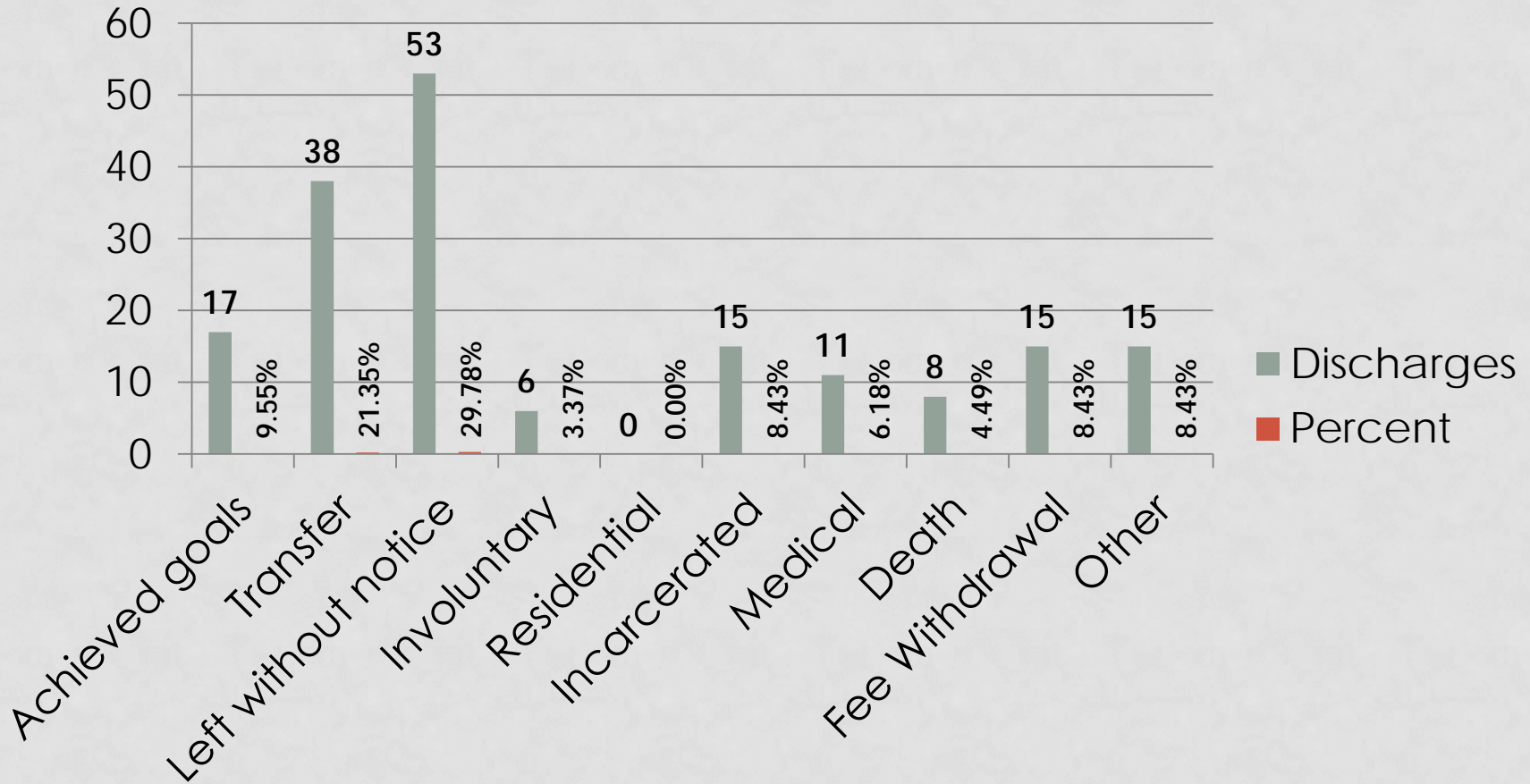
2012 SMOKING CESSATION



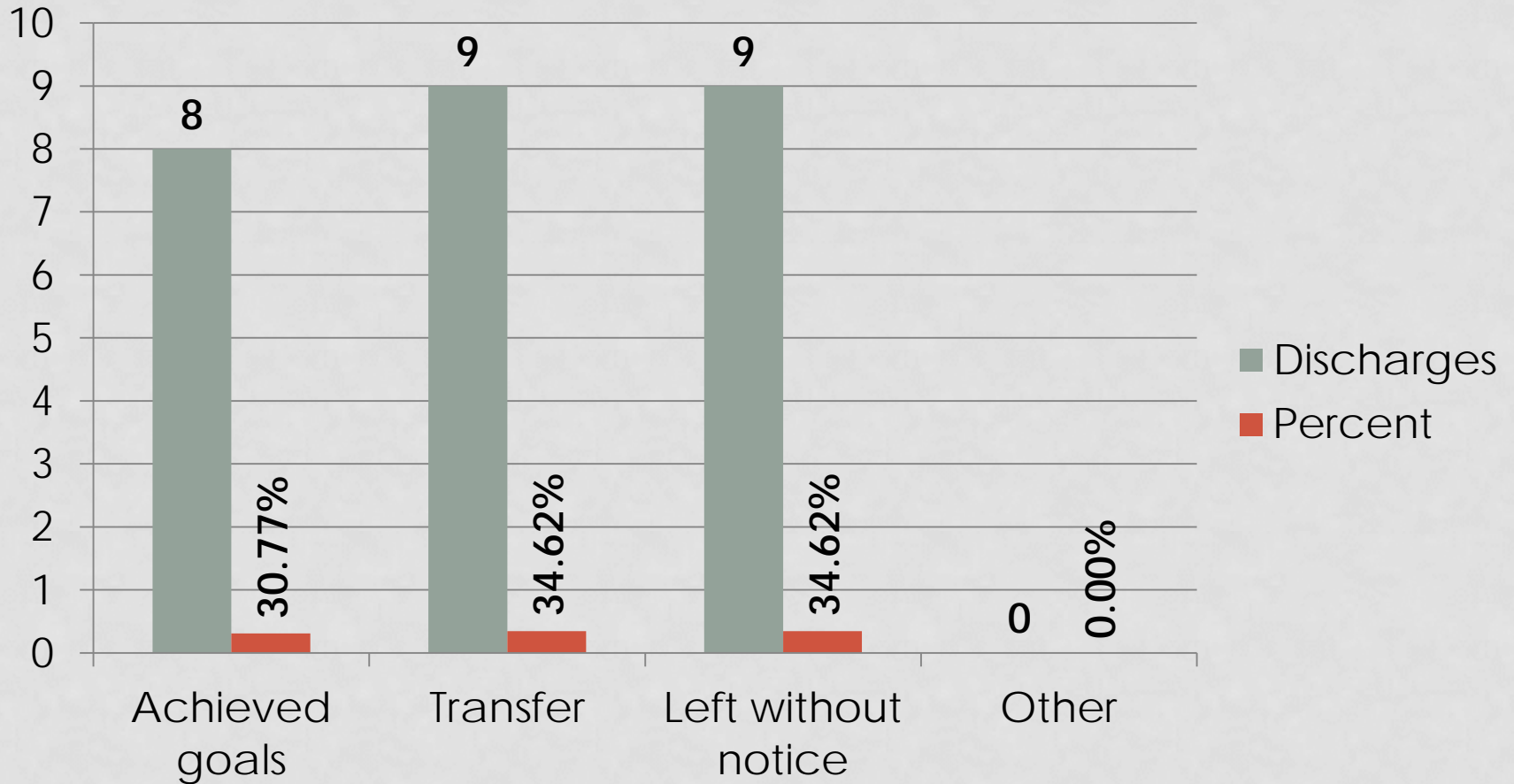
2012 DISCHARGE REASONS - ALL



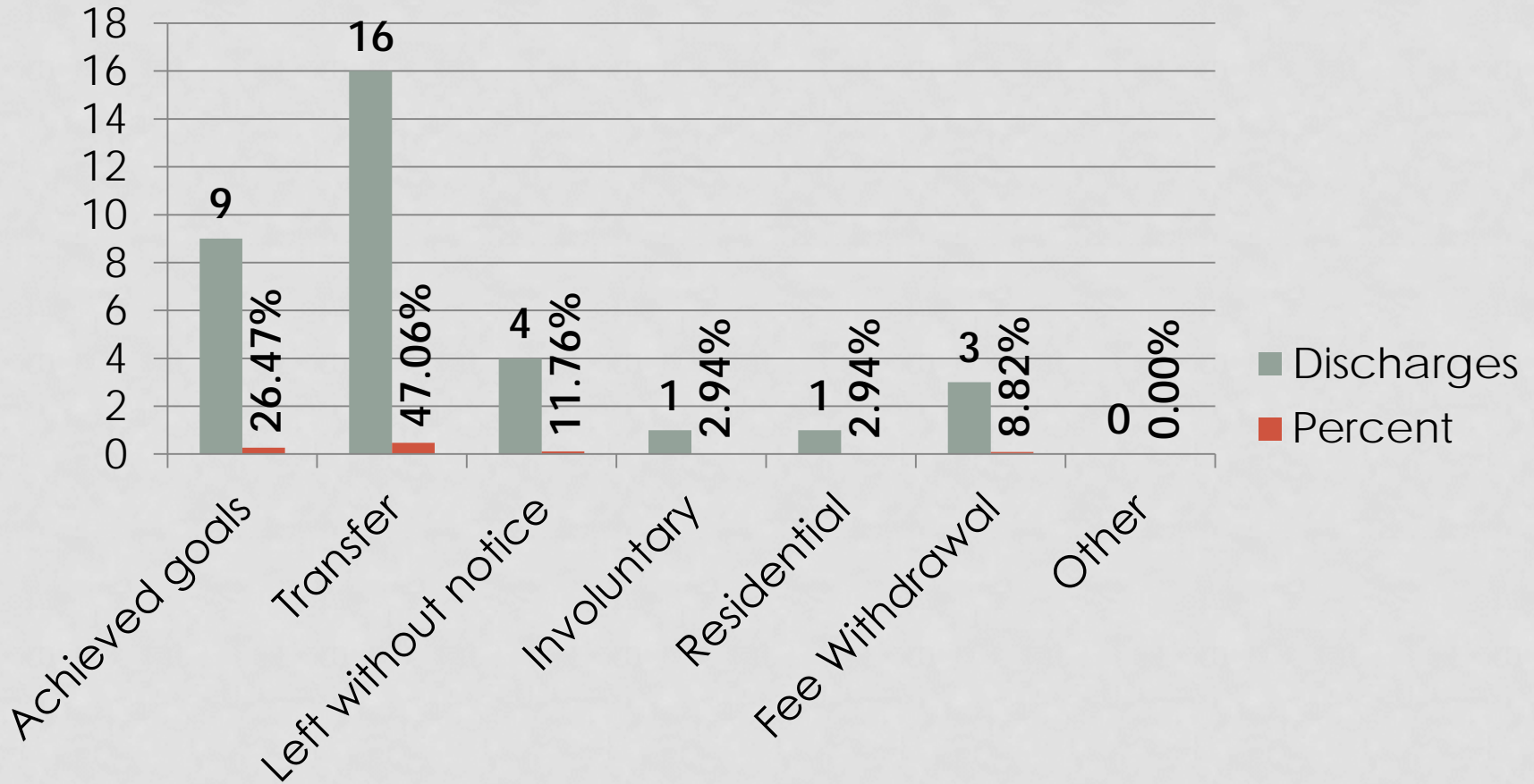
2012 DISCHARGE REASONS - MMP



2012 DISCHARGE REASONS - MSW



2012 DISCHARGE REASONS - LTD

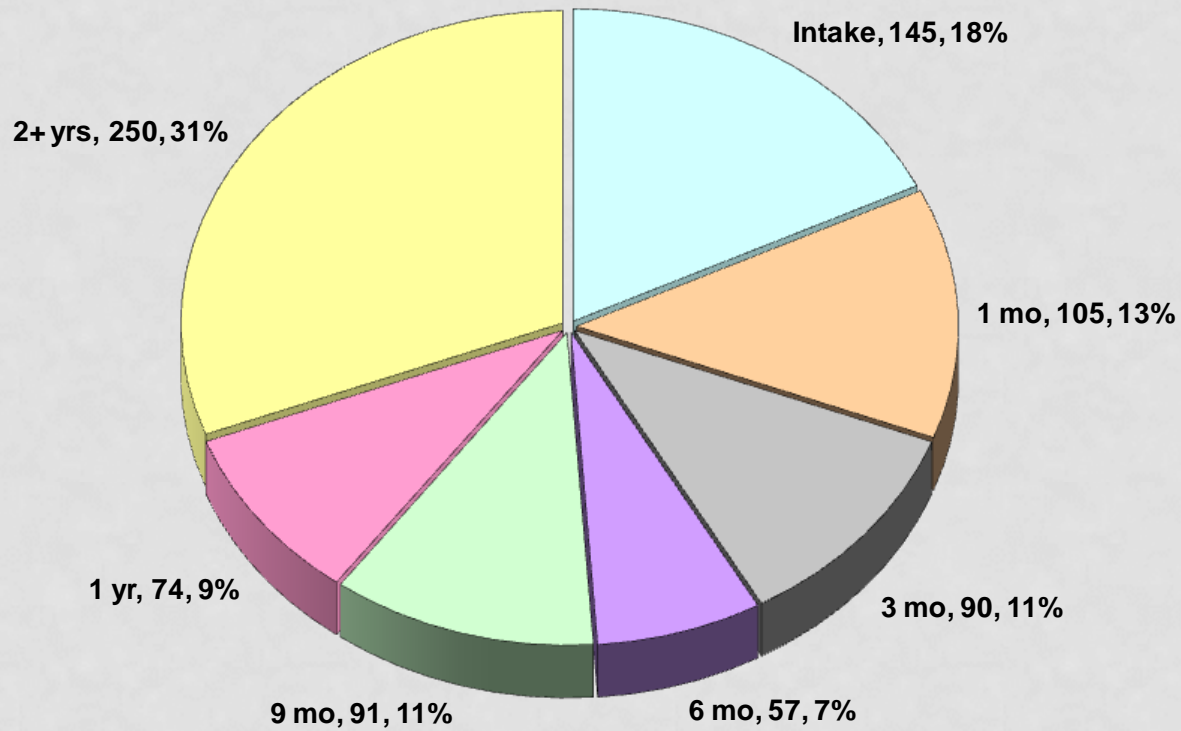


2012 PREGNANCY DATA

- Deliveries = 9
- Average Weight = 6 lbs 9 oz
- Average Height = 16.48 inches
- Average Dose at Delivery = 64
- % Babies on Meds = 44%
- Average Weeks Pregnant = 39
- Average Days Baby Stayed in Hospital = 19.5
- Negative Drug Screens at Delivery = 66%

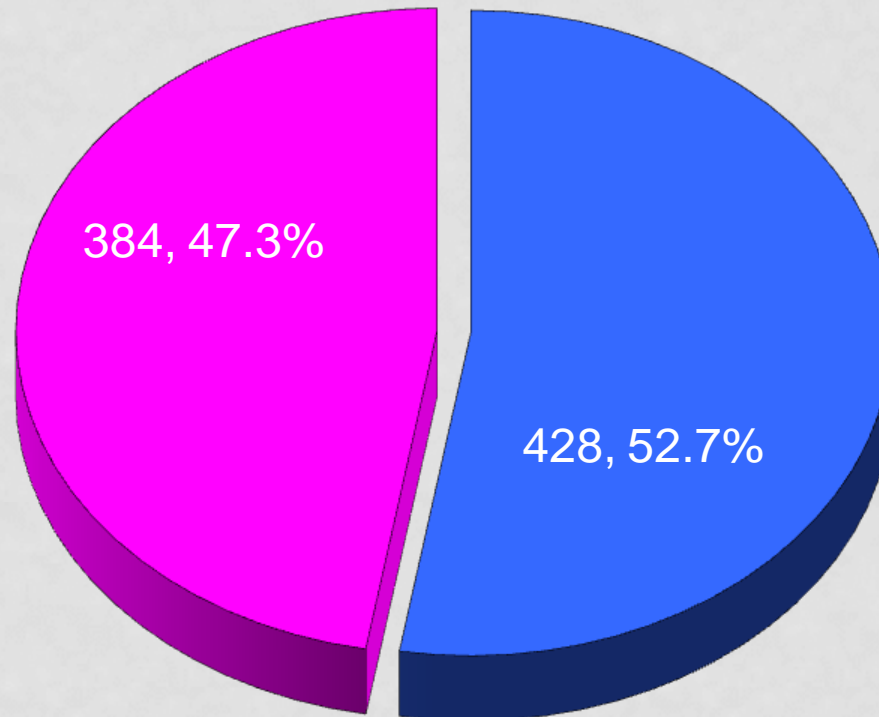
2012 TOTAL # OF PODS

Total Number PODS & Percentage of Total By Time in Treatment



2012 PODS BY GENDER

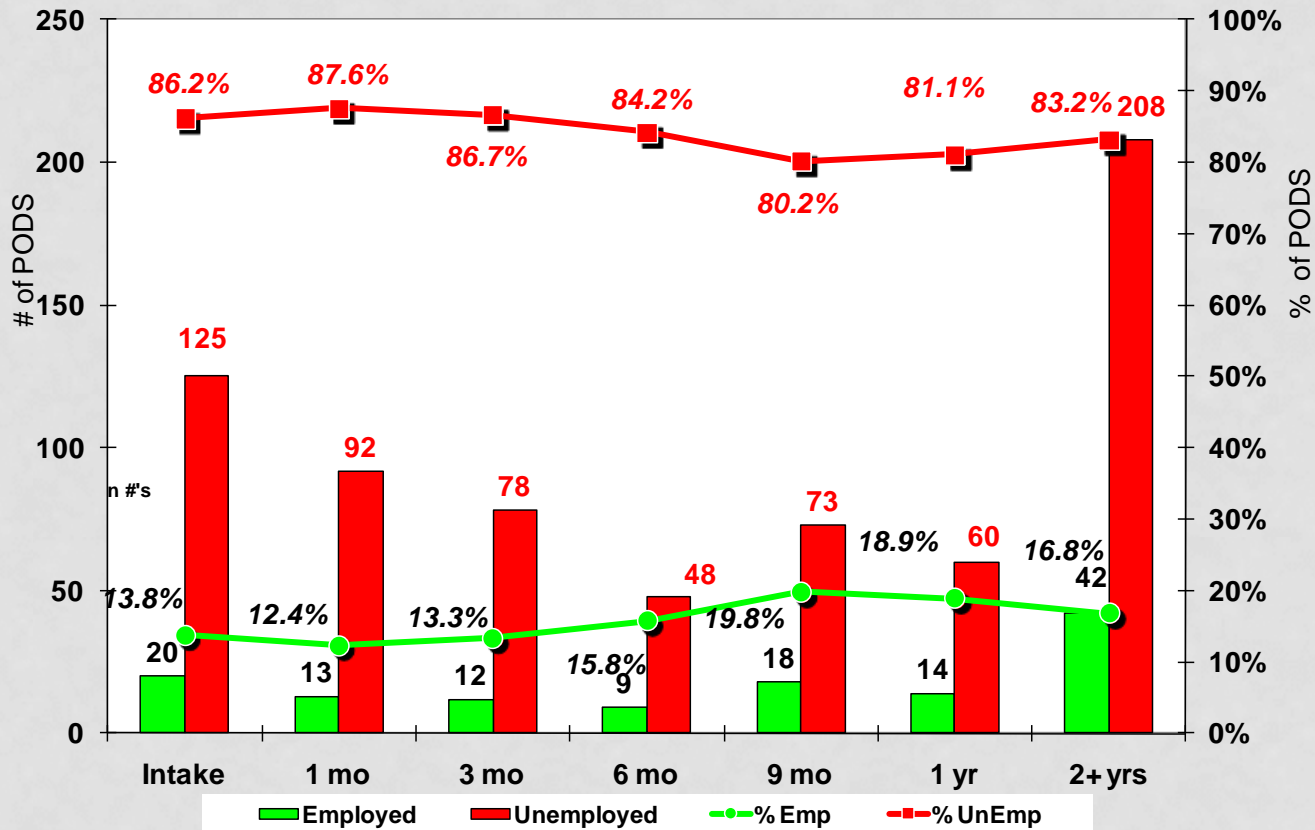
PODS By Gender



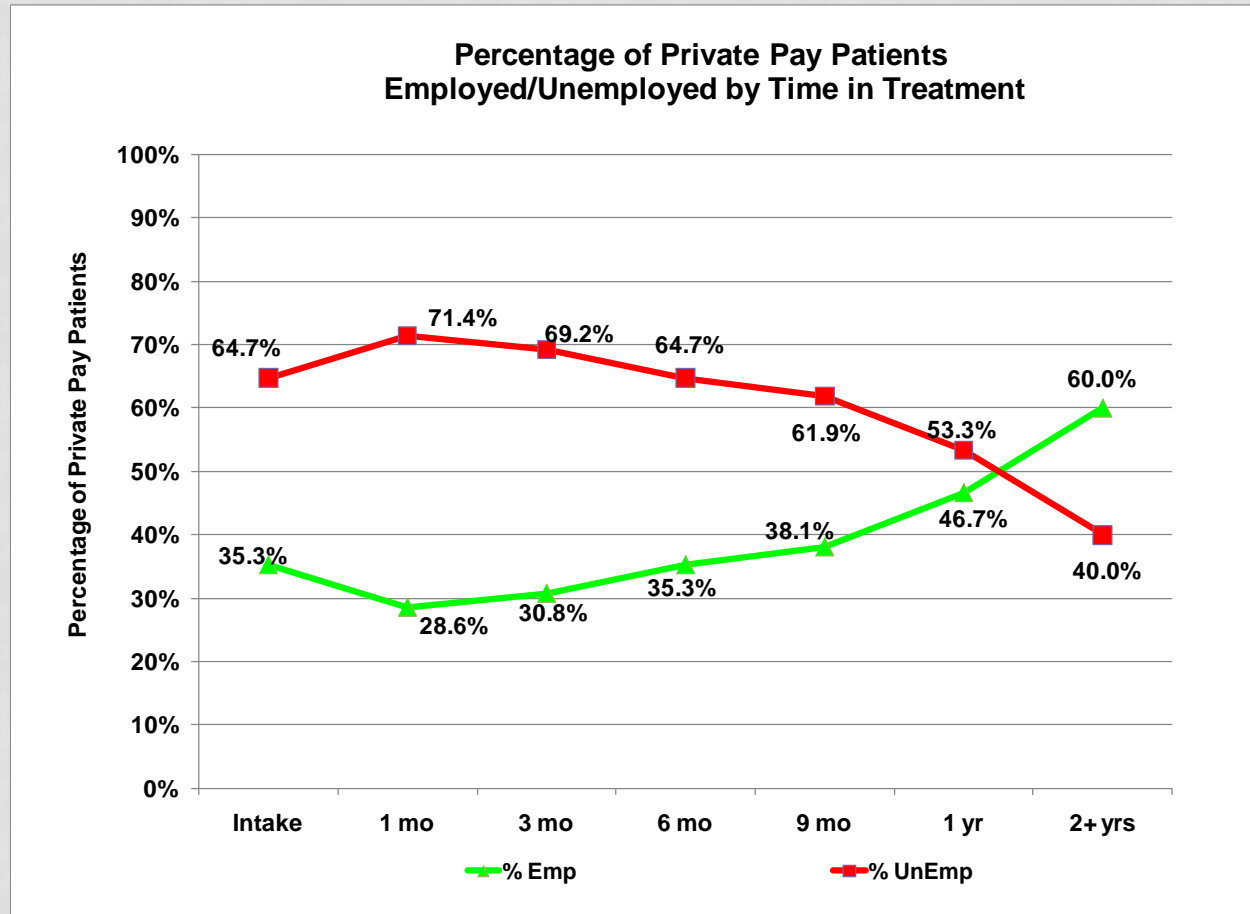
■ Male ■ Female

2012 EMPLOYMENT STATUS

Employment Status by Time in Treatment

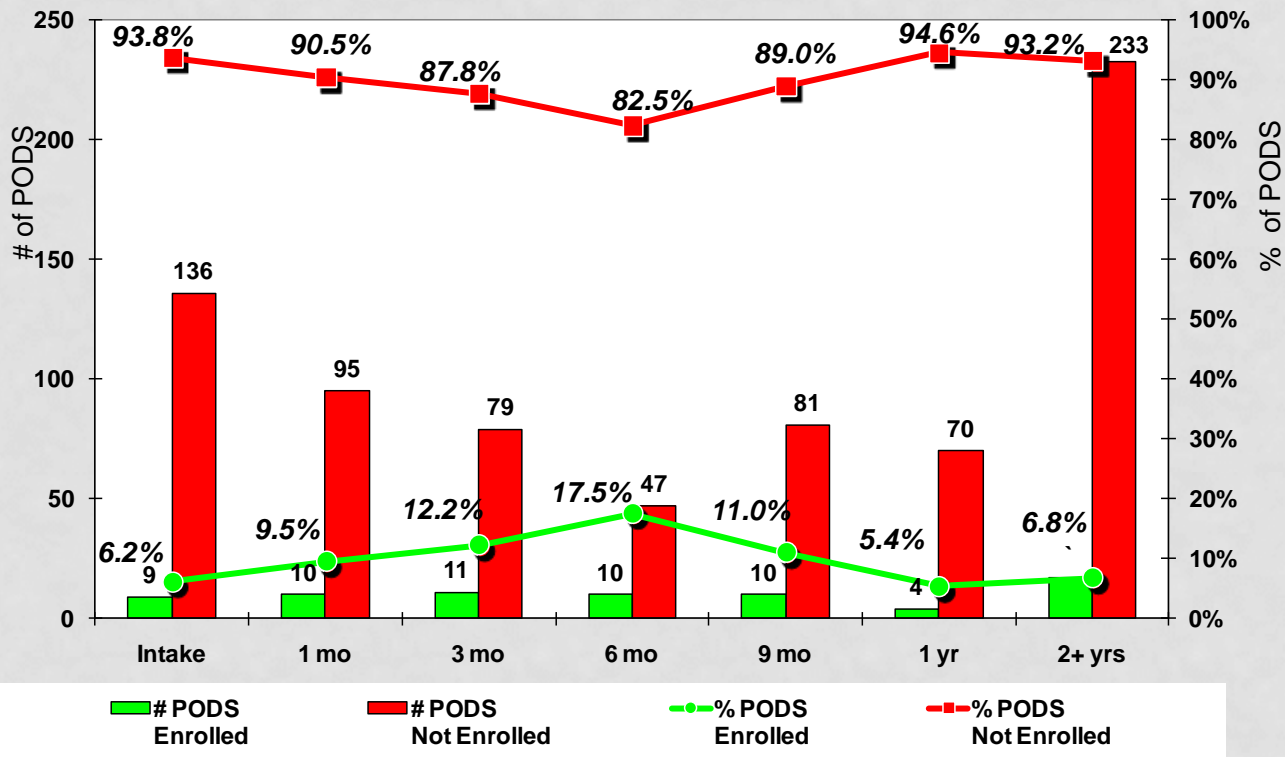


2012 EMPLOYMENT – PRIVATE PAY



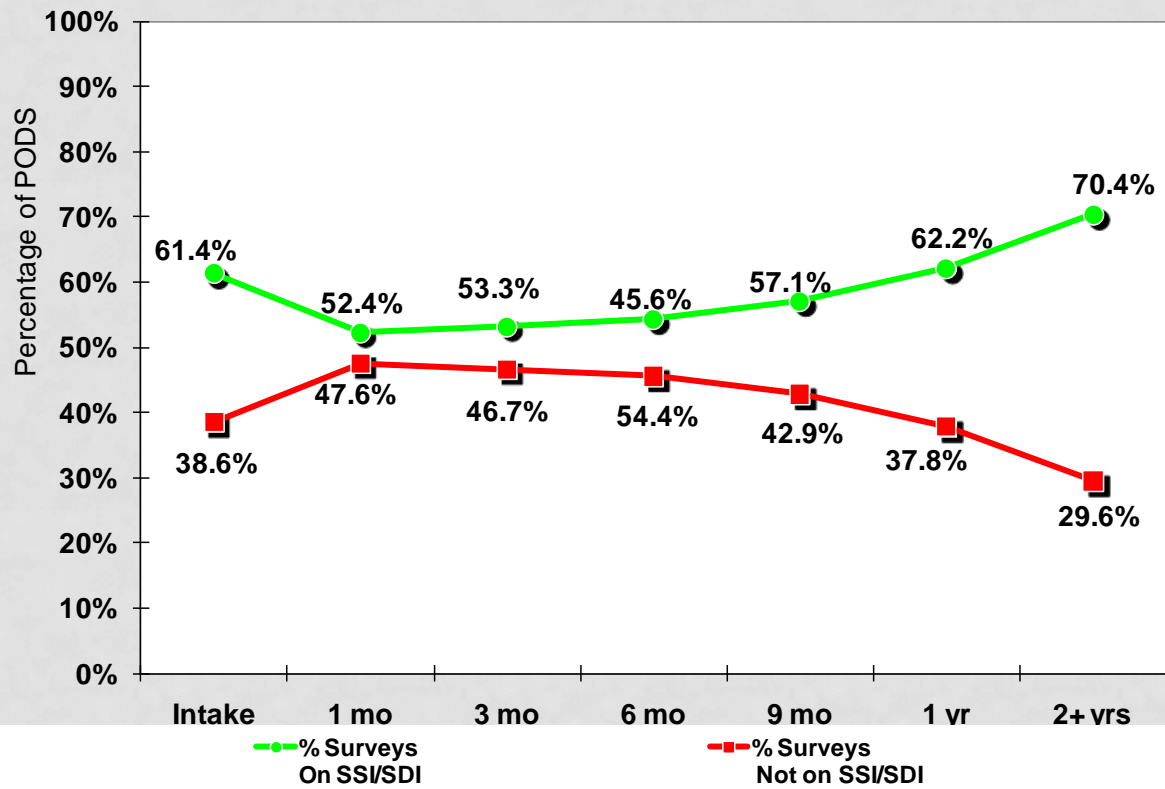
2012 ENROLLED IN SCHOOL

Number and Percentage of Patients Enrolled in Any Type of School/Program by Time in Treatment



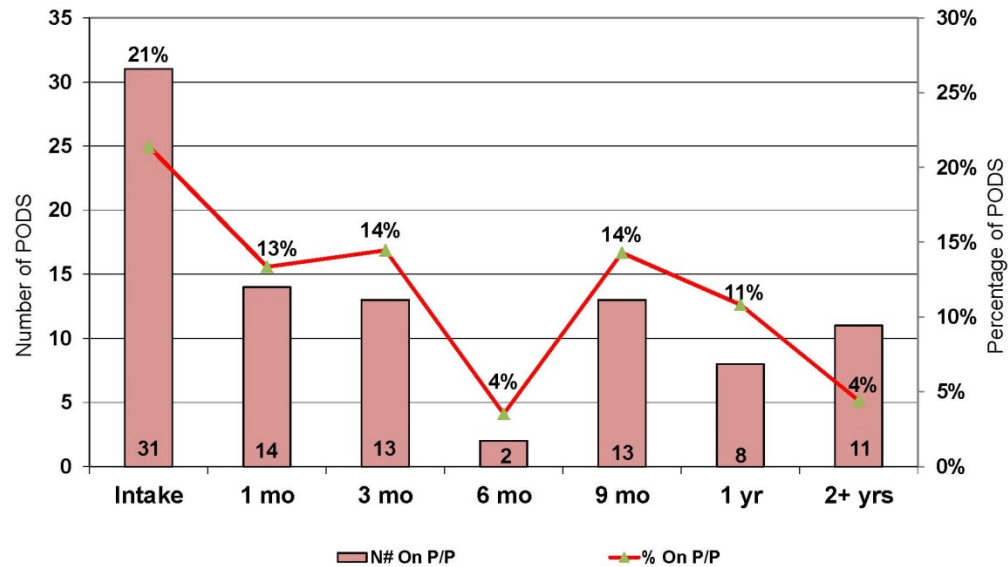
2012 SSI/SDI

Percentage of Patients on SSI or SDI by Time in Treatment



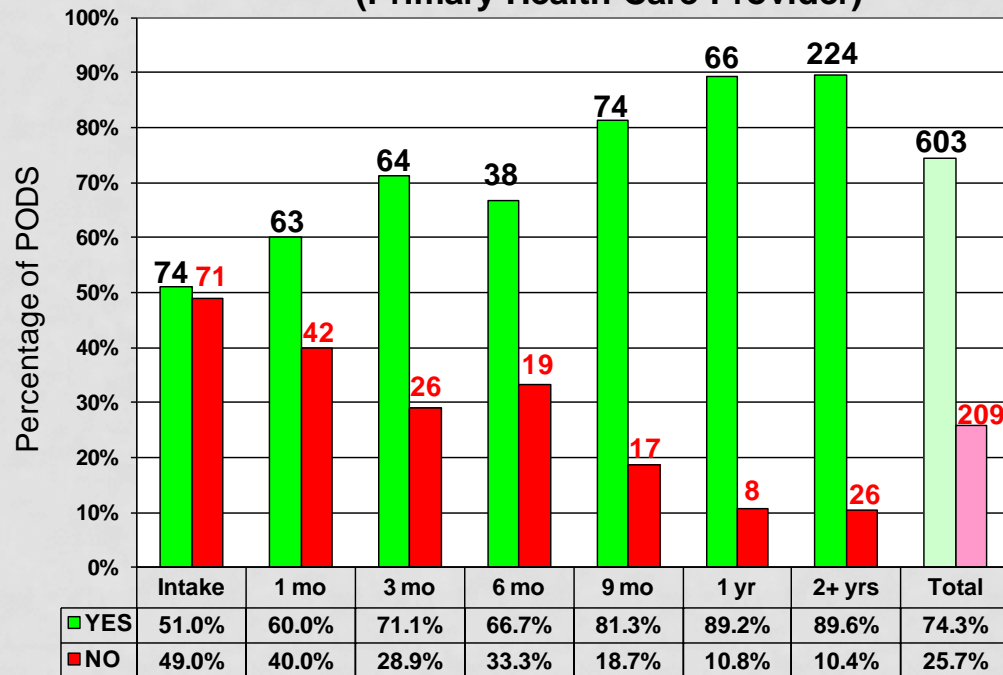
PROBATION/PAROLE

Number & Percentage of PODS on Probation or Parole By Time in Treatment



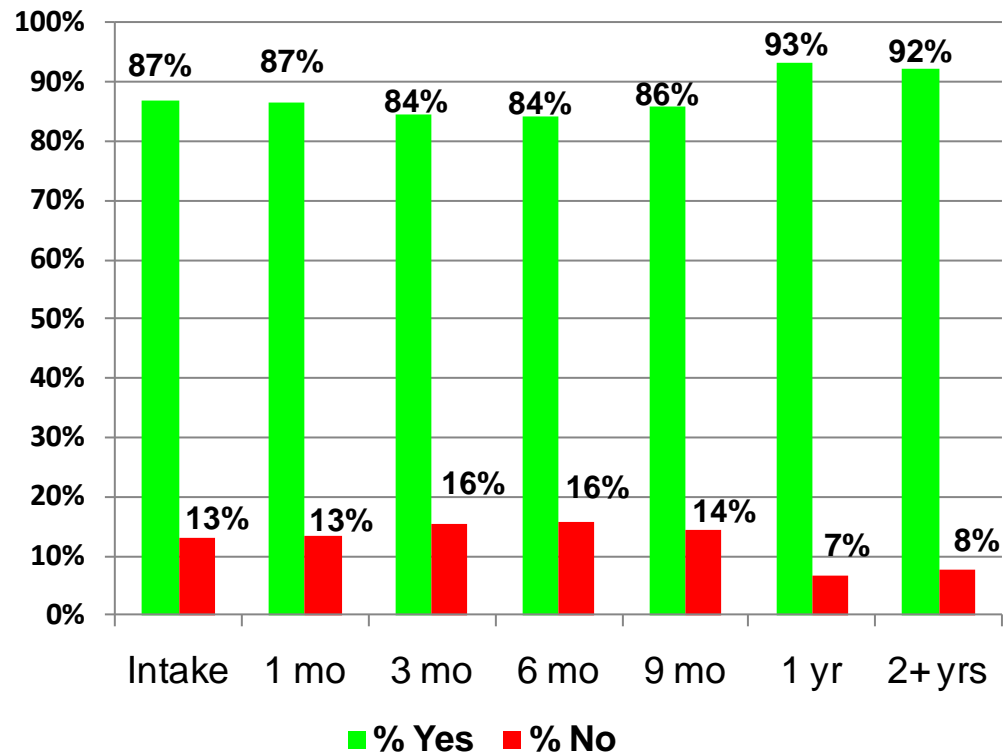
2012 PRIMARY HEALTH CARE PROVIDER

Percentage of PODS With PHCP By Time in Treatment
(Primary Health Care Provider)



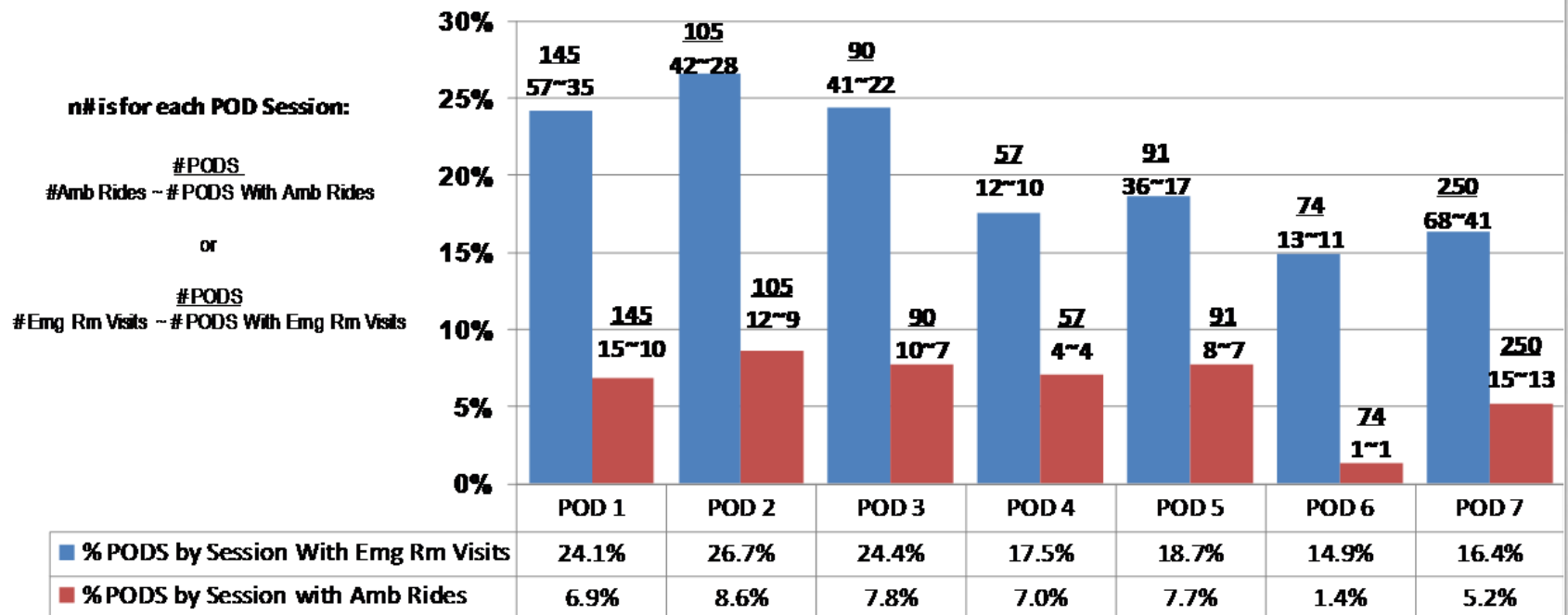
2012 MEDICAL INSURANCE

Percentage of Patients With Medical Insurance
by Time in Treatment

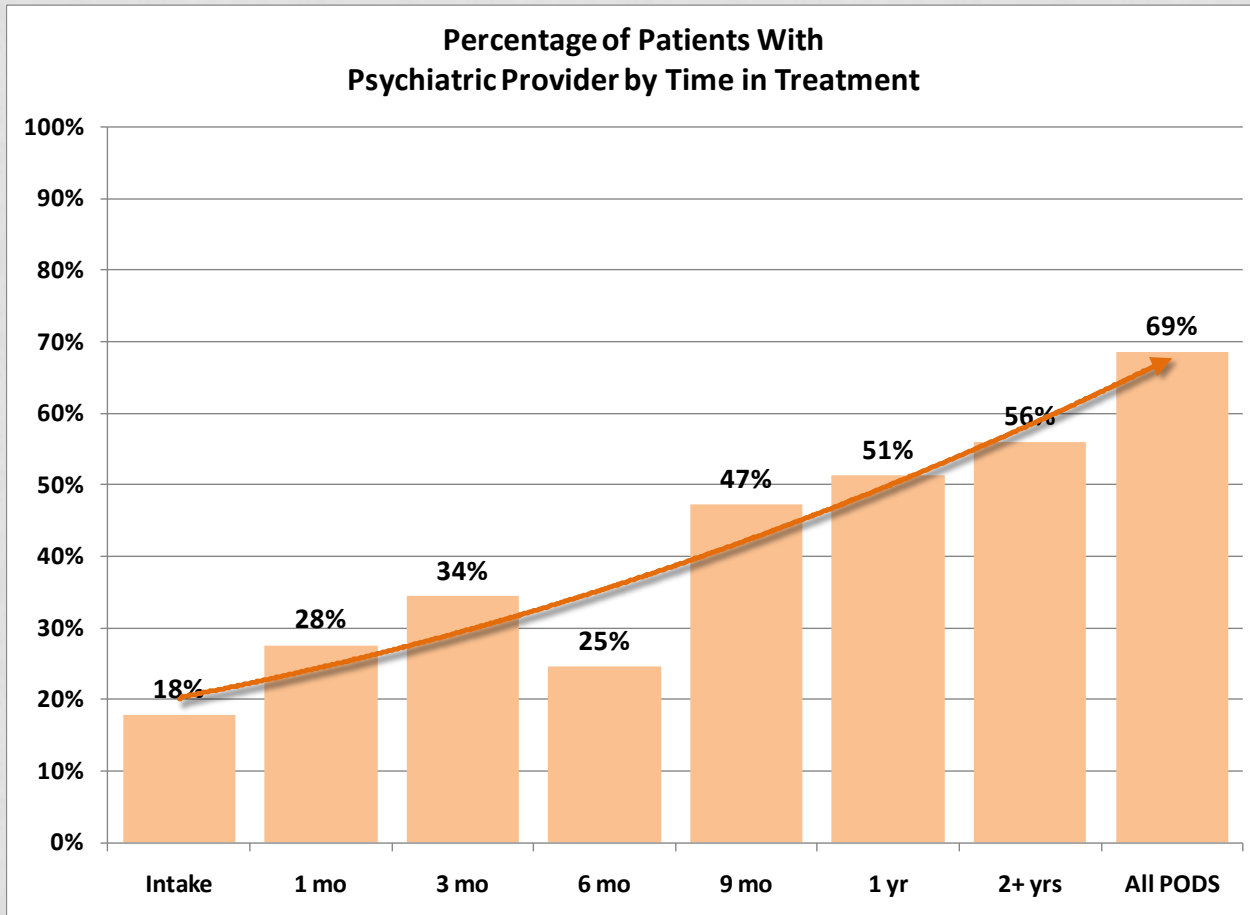


2012 ER VISITS/ AMBULANCE RIDES

Emergency Room Visits and Ambulance Rides Analysis

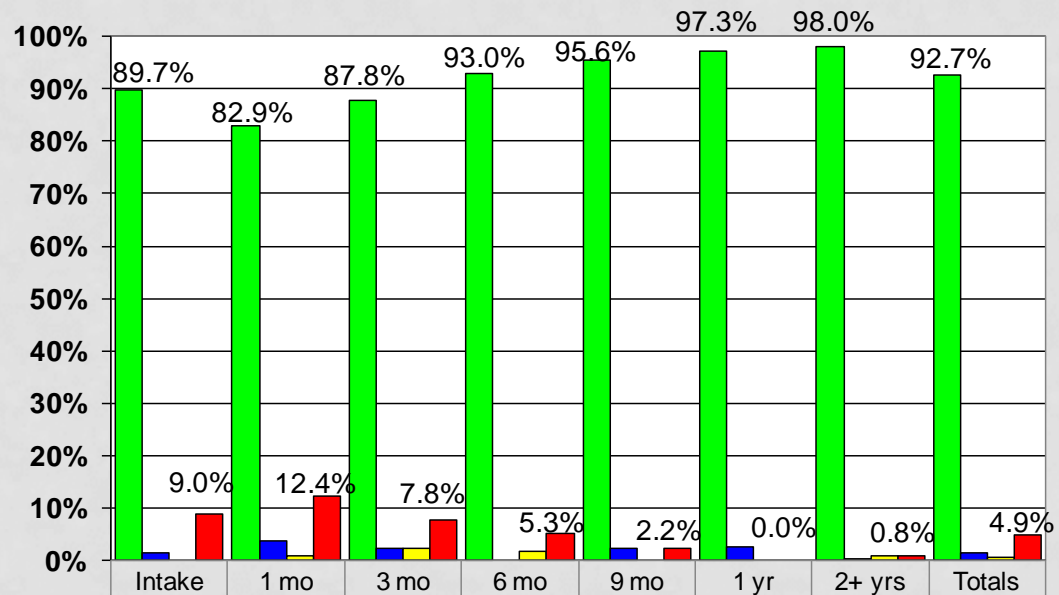


2012 % WITH PSYCH PROVIDER



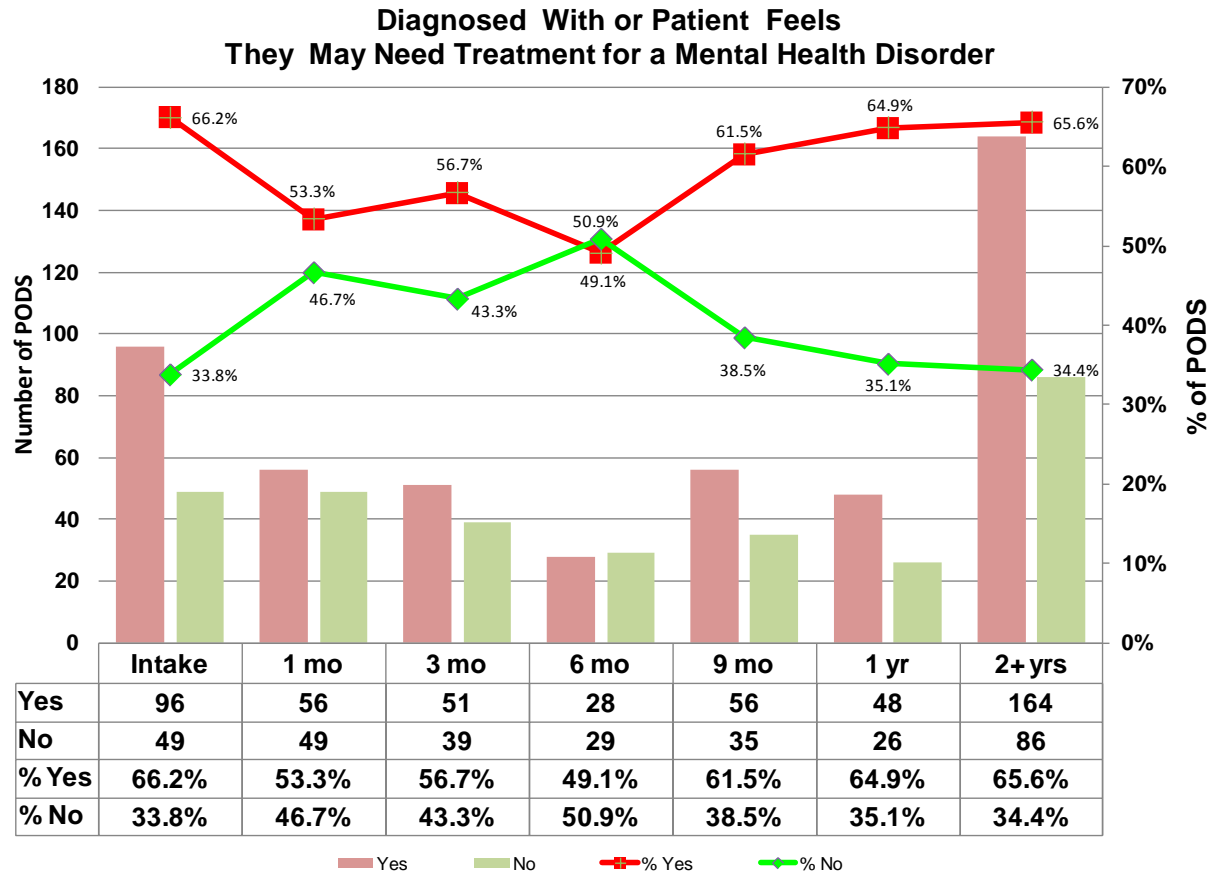
2012 HOUSING

C.O.R.E. Patient Housing Status by Time in Treatment



■ Home, Condo or Apt	89.7%	82.9%	87.8%	93.0%	95.6%	97.3%	98.0%	92.7%
■ Residential or Sober Living	1.4%	3.8%	2.2%	0.0%	2.2%	2.7%	0.4%	1.6%
■ Assisted Living	0.0%	1.0%	2.2%	1.8%	0.0%	0.0%	0.8%	0.7%
■ Homeless	9.0%	12.4%	7.8%	5.3%	2.2%	0.0%	0.8%	4.9%

2012 MENTAL HEALTH



2012 CALIFORNIA OUTCOMES MEASURES SYSTEM (CaIOMS) DATA

- DISCHARGE DATA
 - Patients left with satisfactory progress = 58%
- ANNUAL UPDATE DATA
 - Patients that used primary drug of choice in last 30 days = 9%
 - Patients that used secondary drug of choice in last 30 days = 8%
 - Patients that were arrested in last 30 days = <1%
 - Patients that spent days in jail and/or prison in the last 30 days = <1%

2012 CALIFORNIA OUTCOMES MEASURES SYSTEM (CaIOMS) DATA

- ANNUAL UPDATE DATA
 - Patients that visited emergency room in last 30 days = 6.6%
 - Patients that received emergency outpatient services for mental health in last 30 days = 4%
 - Patients that stayed over 24 hours in a hospital or psych facility for mental health needs in last 30 days = <1%

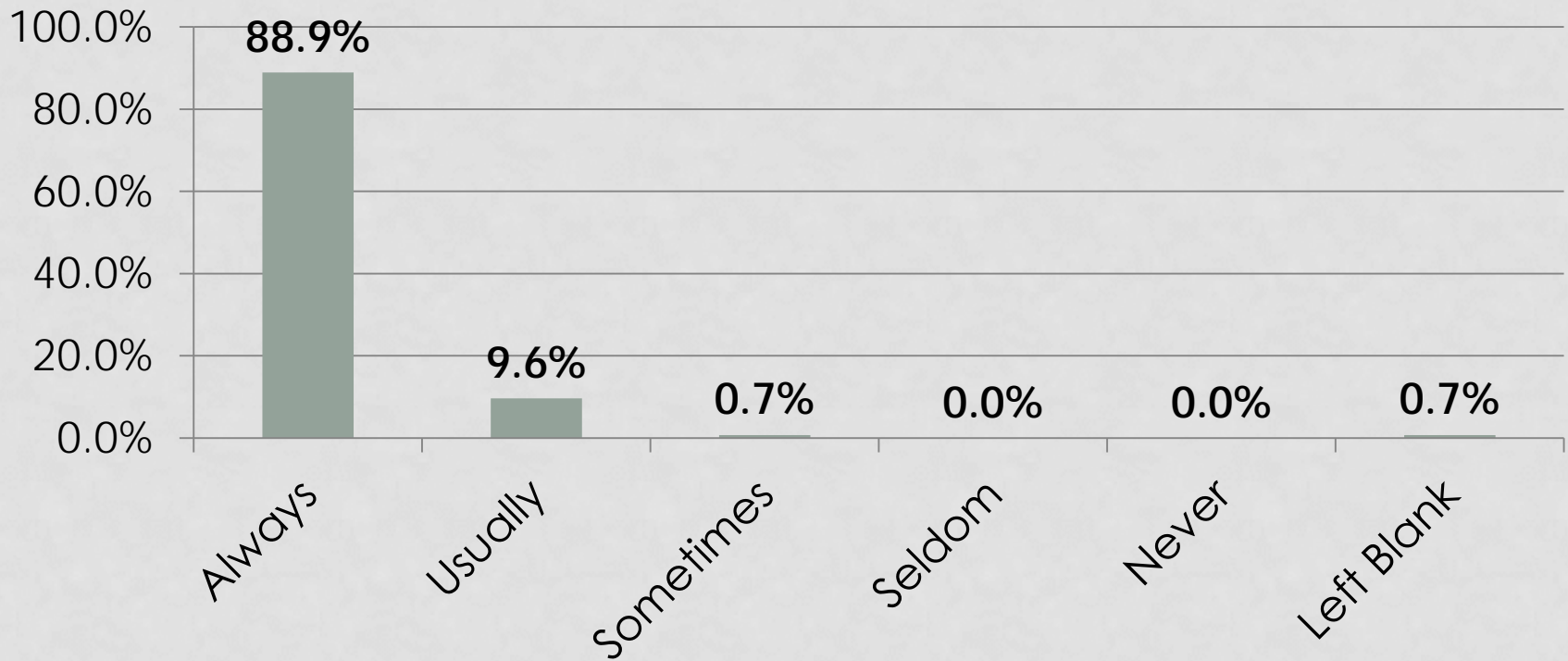
2012 PATIENT SURVEY – STAFF RATINGS

**5=Very Courteous, 4=Courteous, 3=Fair,
2=Below Average, 1=Rude**



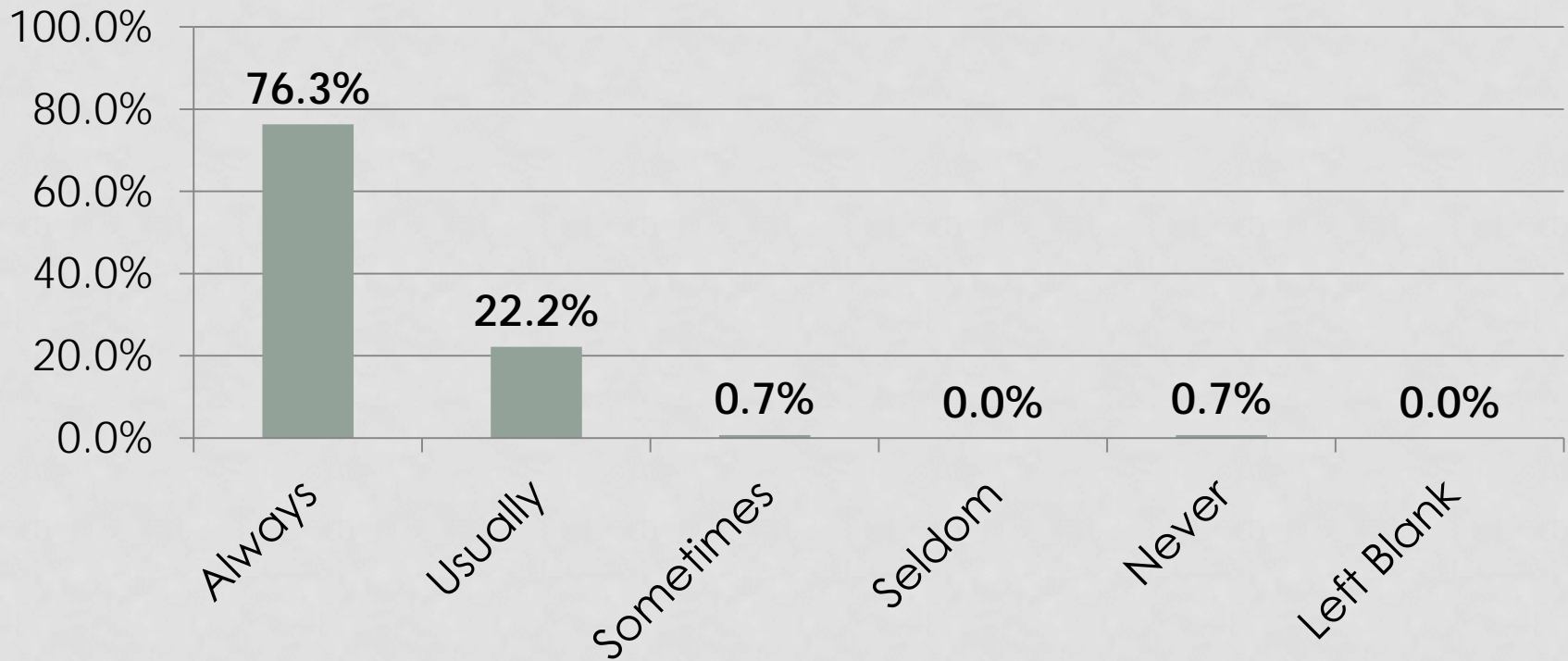
2012 PATIENT SURVEY

Are you treated with respect and dignity by
C.O.R.E. staff?



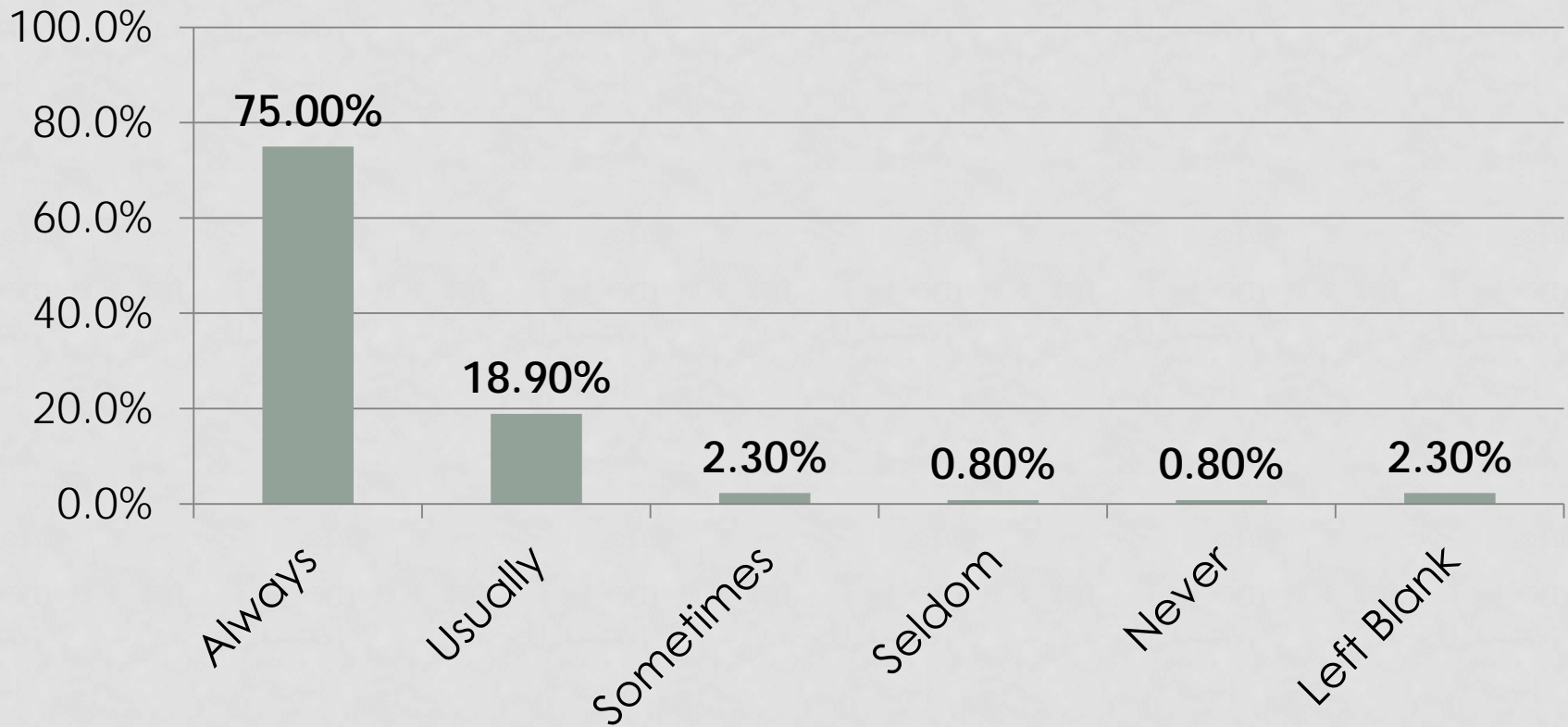
2012 PATIENT SURVEY

Do you feel C.O.R.E. is meeting your needs and expectations while in treatment?



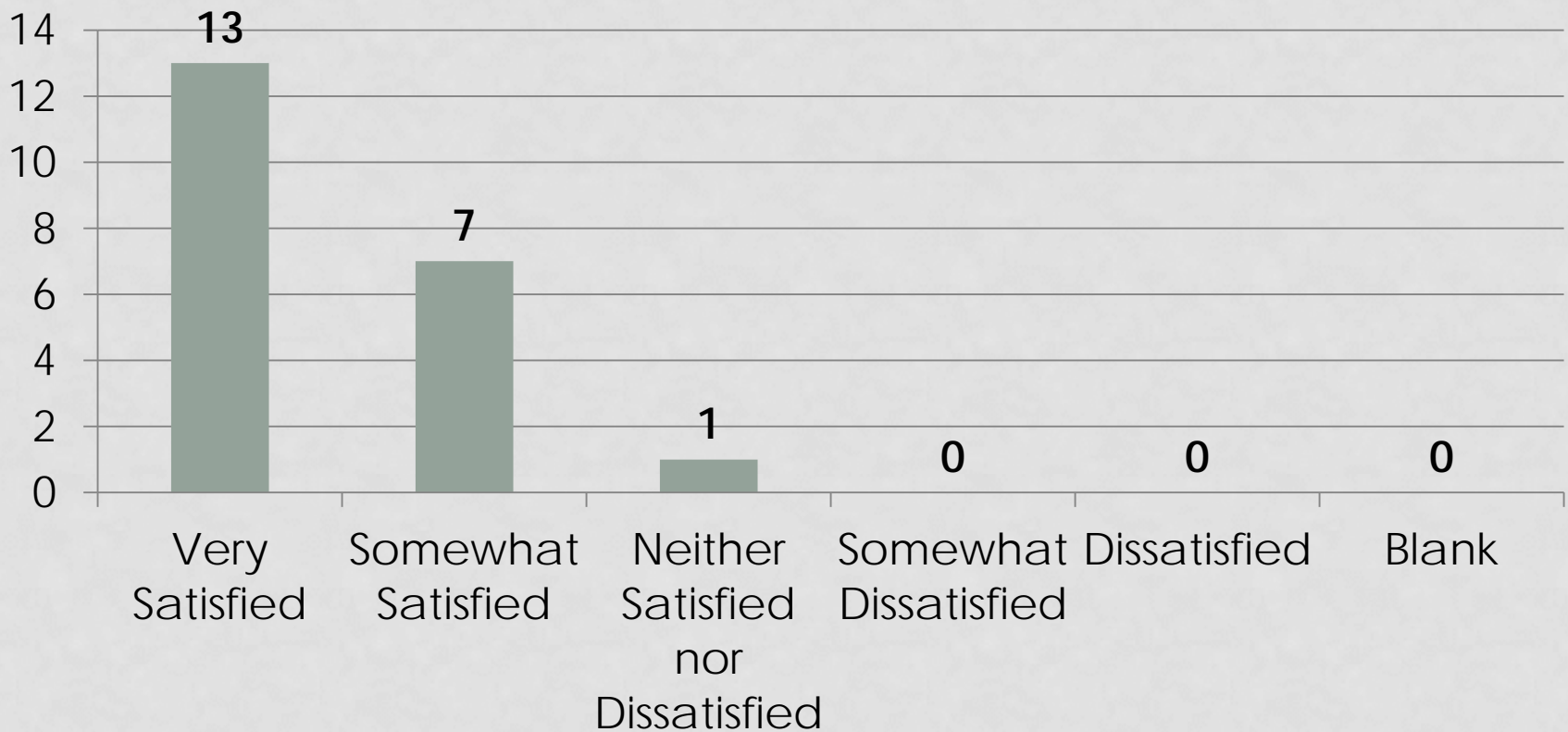
2012 PATIENT SURVEY

Do you feel your confidentiality is respected?



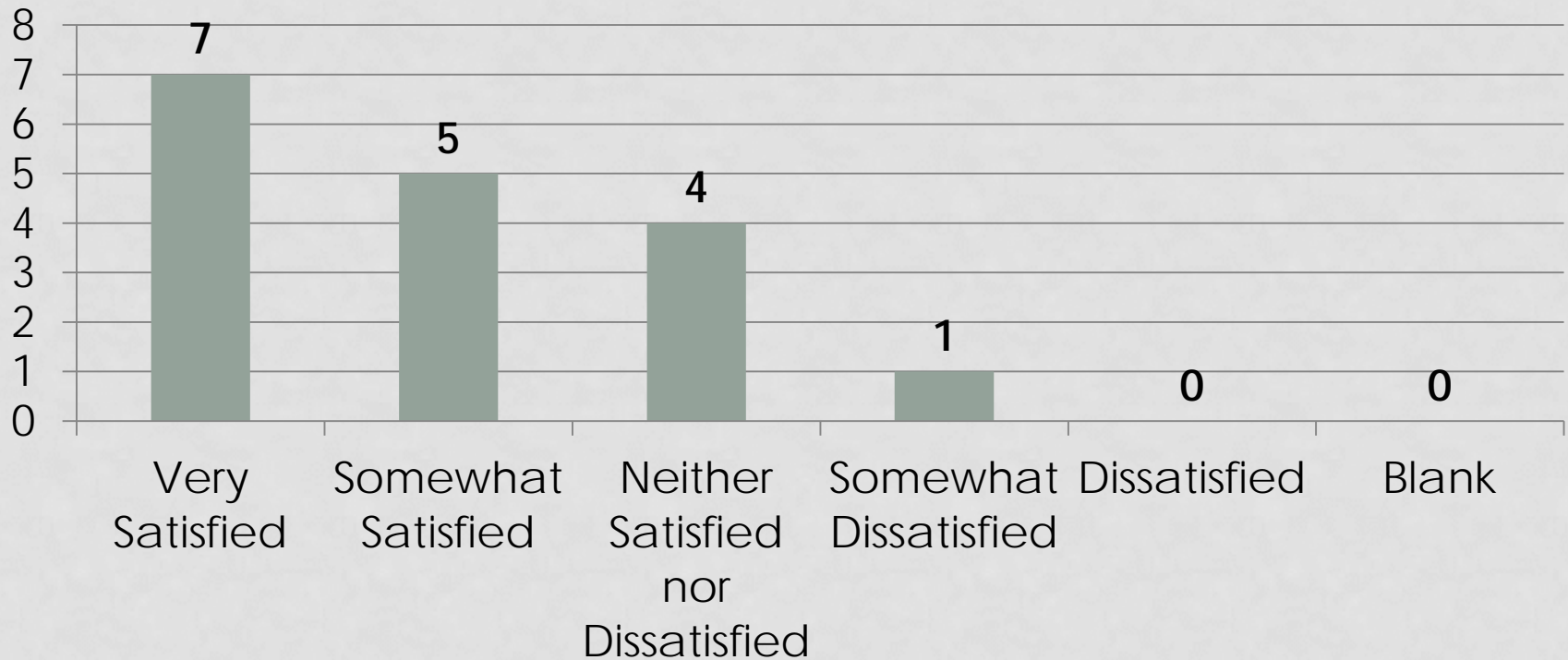
2012 WORKPLACE SURVEY

A1: Overall, how satisfied are you with your job?



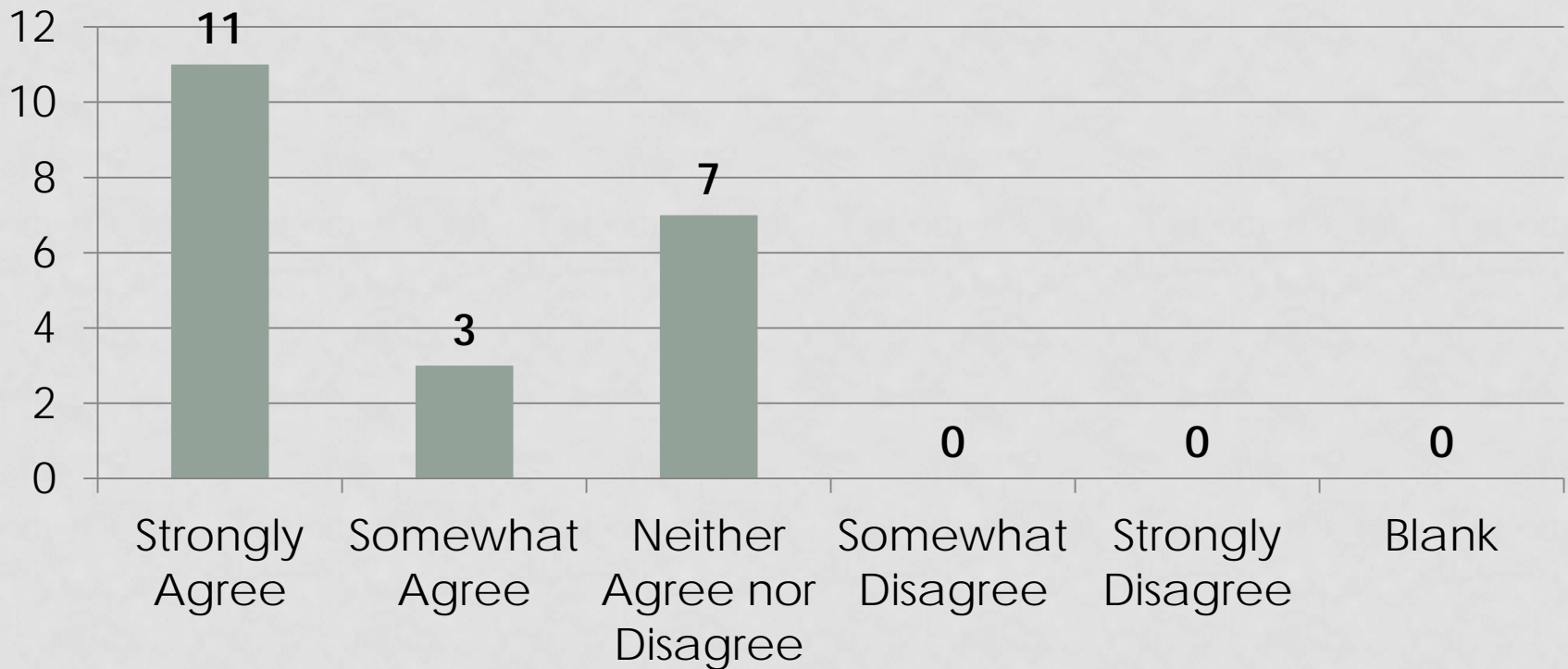
2012 WORKPLACE SURVEY

A2: Compared with a year ago, how would you describe your current job satisfaction?



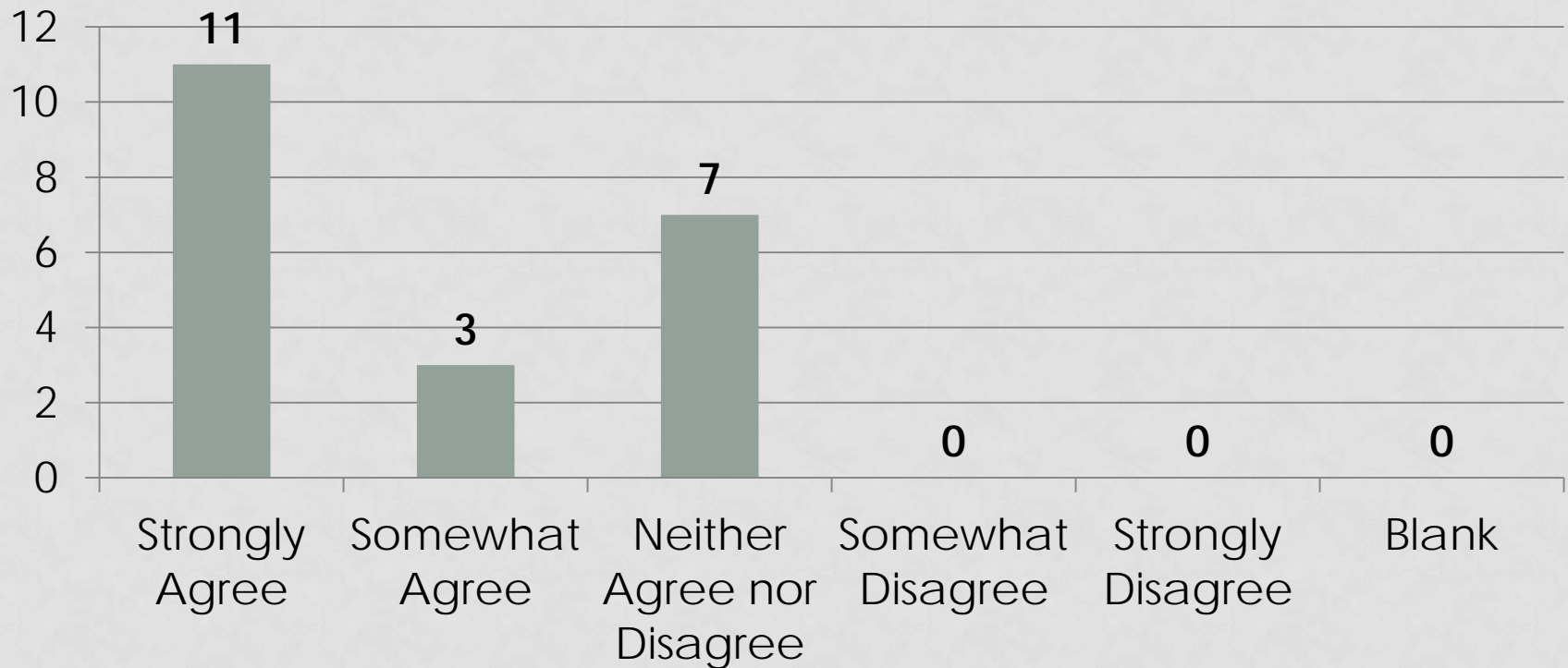
2012 WORKPLACE SURVEY

B1: Company leadership has made changes which are positive for me.



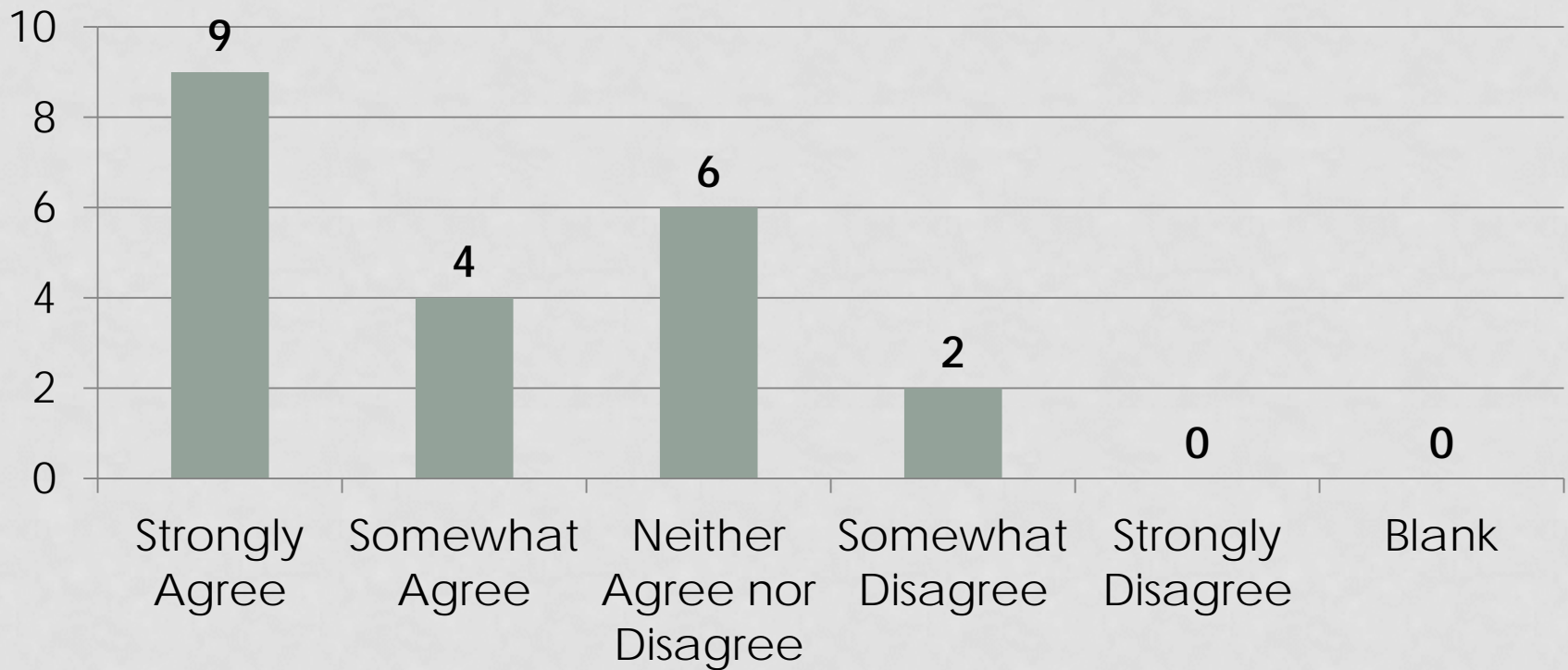
2012 WORKPLACE SURVEY

B2: Company leadership is responding to important external issues.



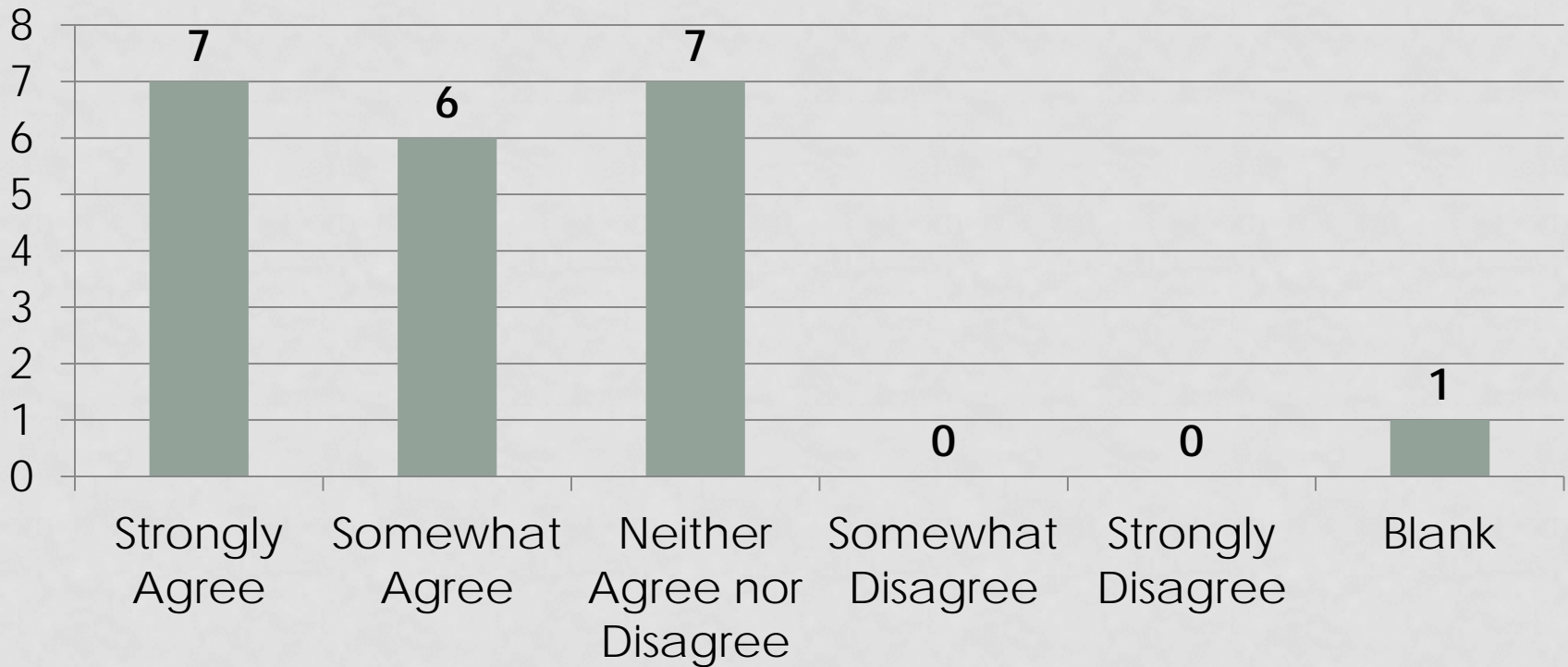
2012 WORKPLACE SURVEY

B3: Company leadership is responding to important internal issues.



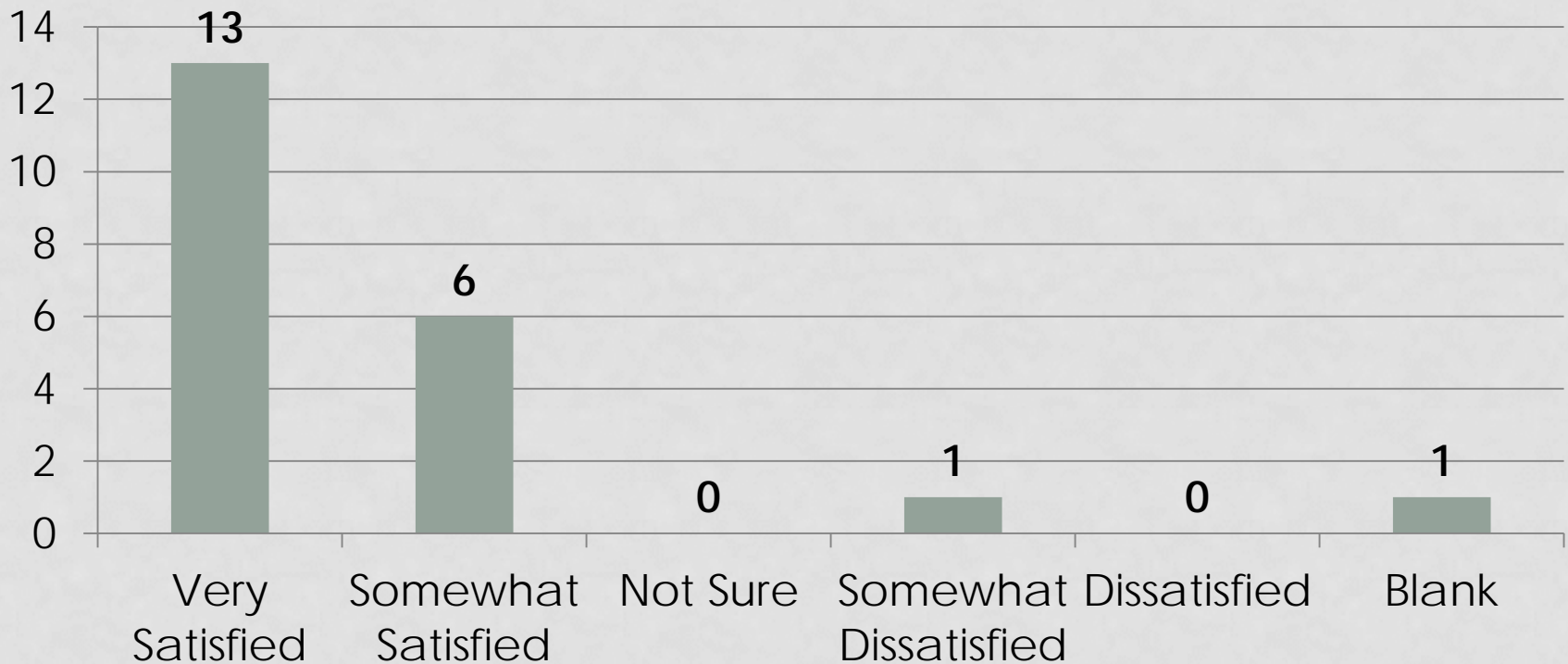
2012 WORKPLACE SURVEY

B4: I am enthusiastic about the change in the company.



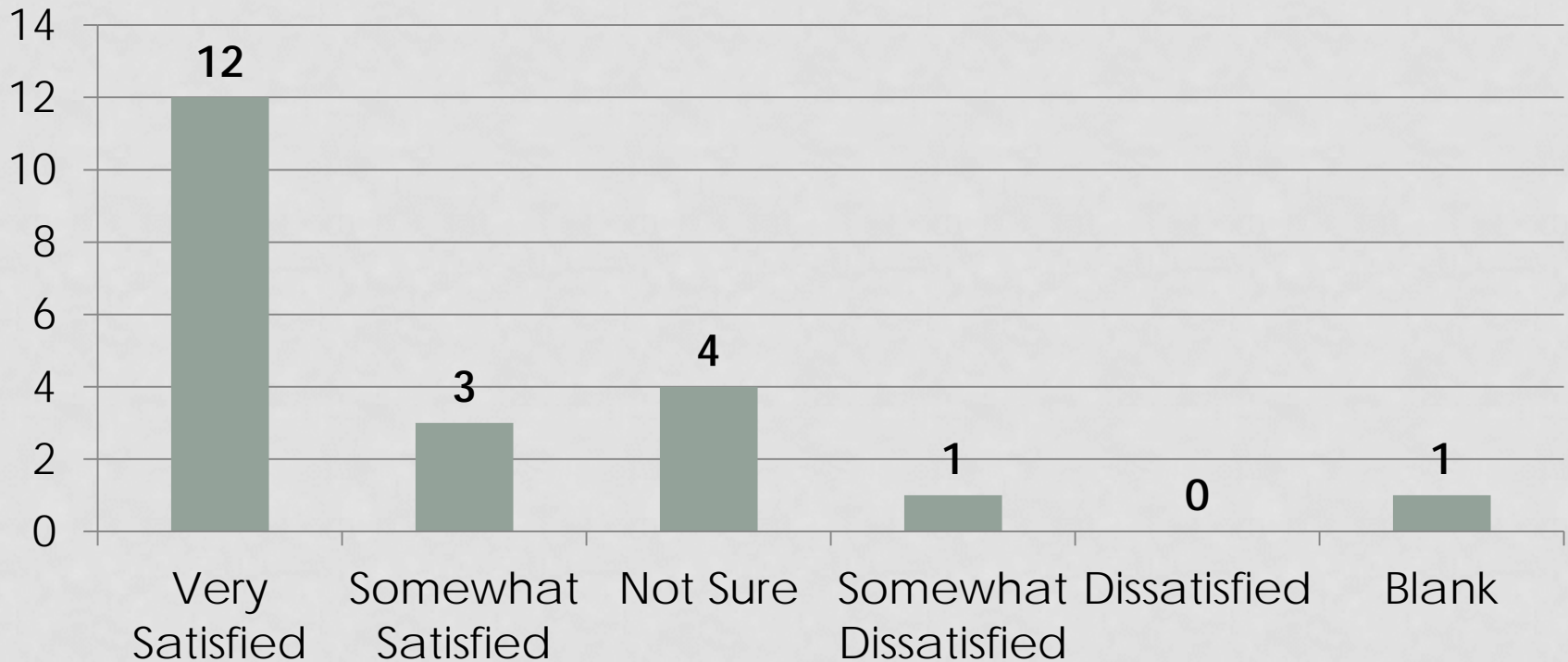
2012 WORKPLACE SURVEY

C1: Are you satisfied that the leaders in your work environment are positive role models?



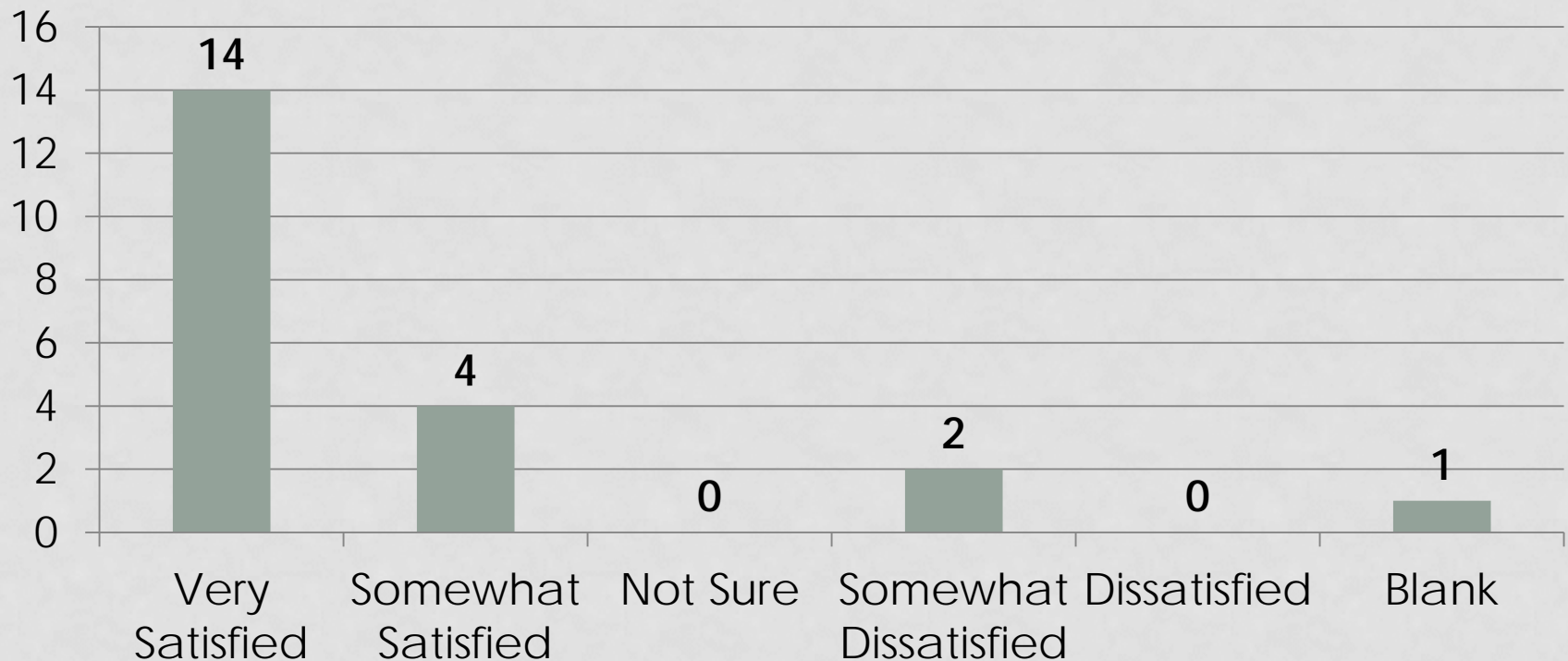
2012 WORKPLACE SURVEY

C2: Are you satisfied that your views and participation are valued?



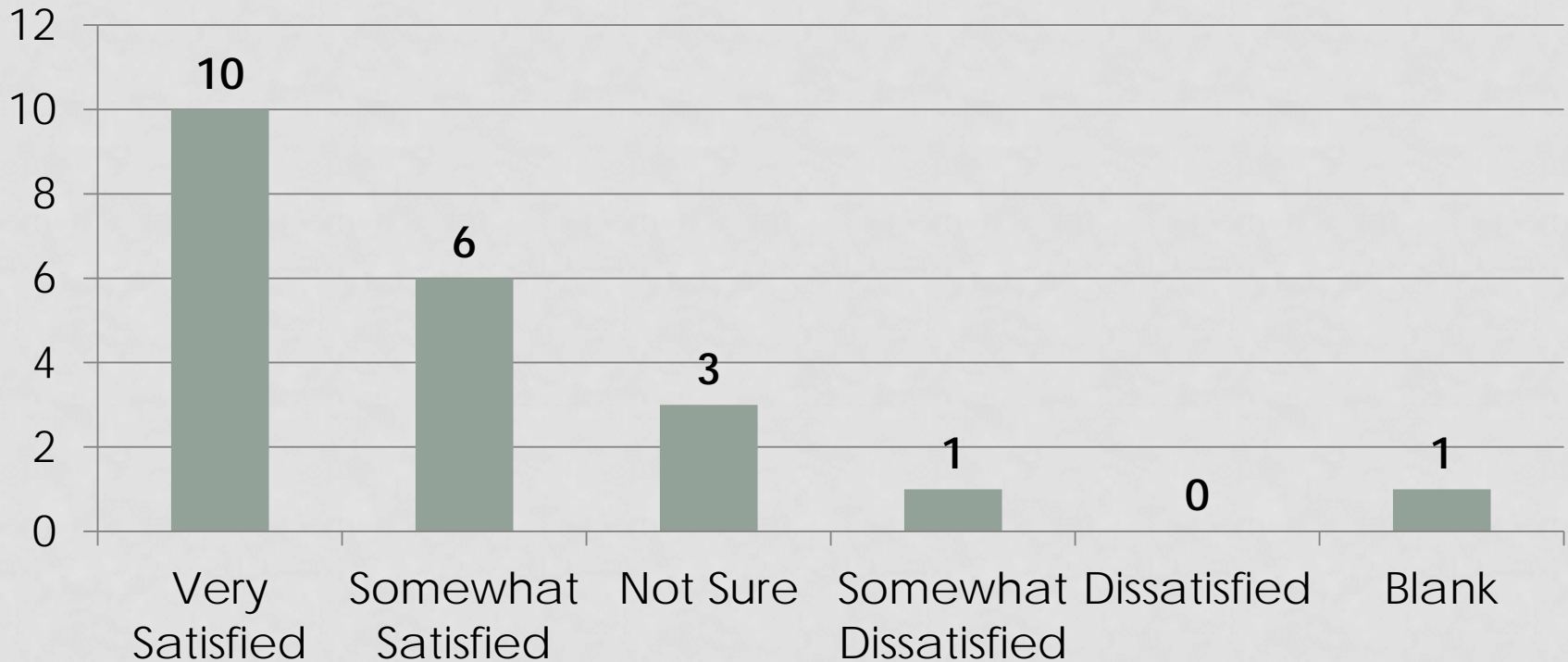
2012 WORKPLACE SURVEY

C3: Are you satisfied with the morale and team work of your work environment?



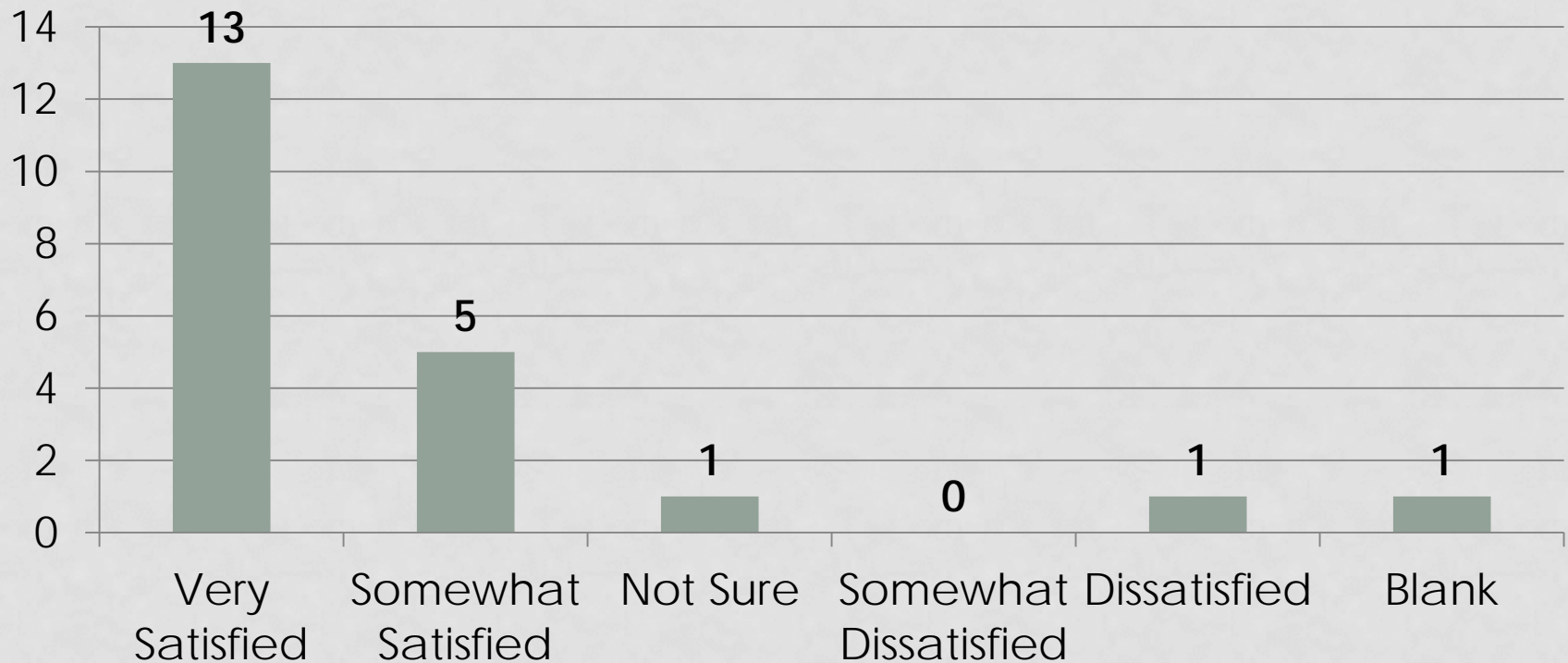
2012 WORKPLACE SURVEY

C4: Are you satisfied with the professionalism of the people with whom you work?



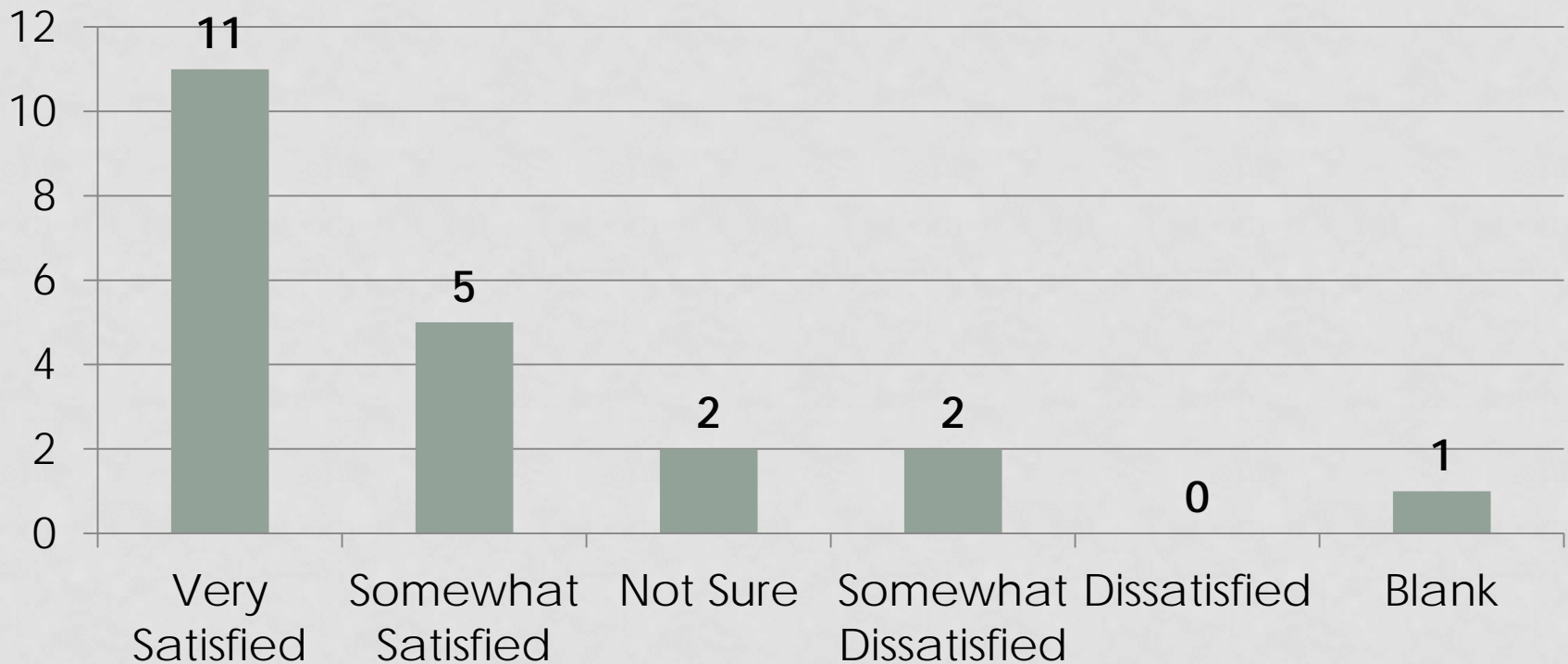
2012 WORKPLACE SURVEY

C5: Are you satisfied that your work gives you a feeling of personal accomplishment?



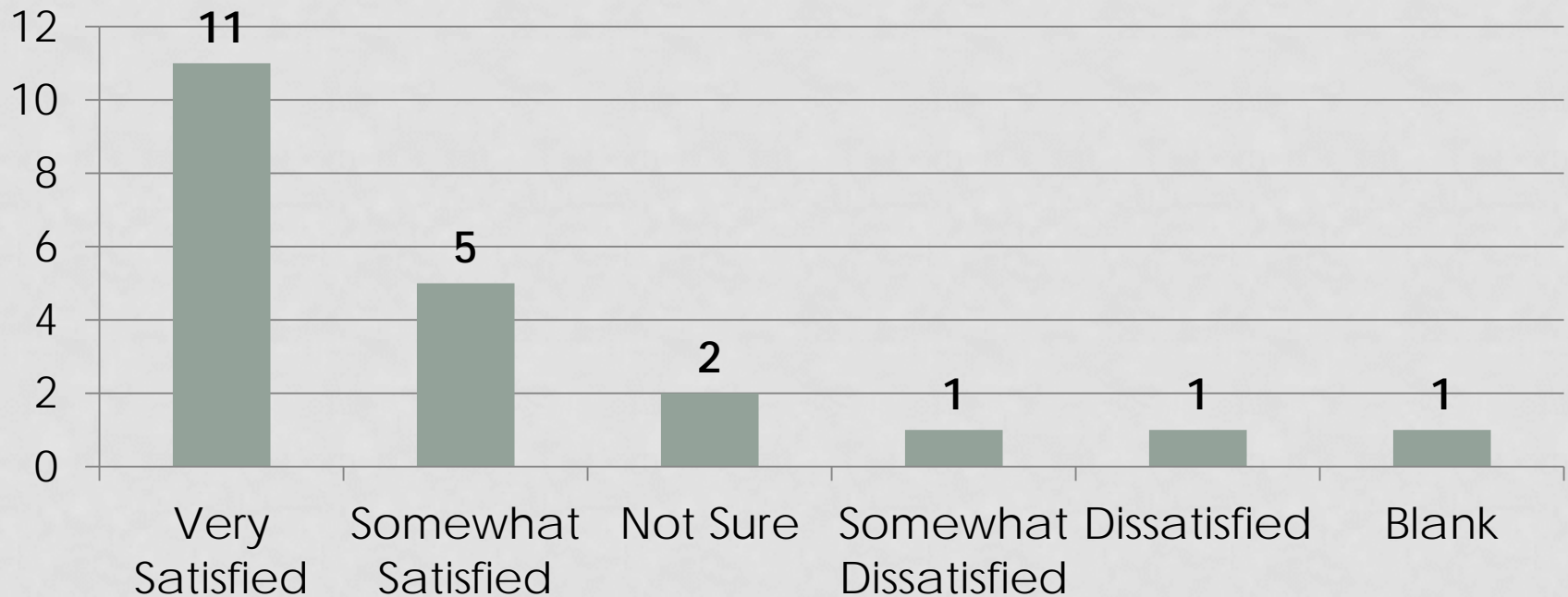
2012 WORKPLACE SURVEY

C6: Are you satisfied that you receive appropriate recognition for your contributions?



2012 WORKPLACE SURVEY

C7: Are you satisfied with your ability to maintain a reasonable balance between your personal life and your work life?



2012 WORKPLACE SURVEY

C8: Are you satisfied with the company as a place to work?

